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Children served by MaineCare, 2012: Survey findings

Nathaniel J. Anderson MS, MPH University of Southern Maine, Muskie School of Public Service

Kimberley Fox MPA University of Southern Maine, Cutler Institute

Deborah Thayer MBA University of Southern Maine, Cutler Institute

Zachariah T. Croll MPH University of Southern Maine, Maine Rural Health Research Center

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2012 Survey of Children Served by MaineCare

Nathaniel Anderson Kimberley Fox Deborah Thayer Zachariah Croll

University of Southern Maine Muskie School of Public Service Cutler Institute for Health and Social Policy

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Executive Summary

The purpose of the annual Survey of Children Served by MaineCare is to monitor the quality of services delivered by MaineCare, the State's Medicaid and CHIP program. The 2012 survey examines the experiences of families with children who are enrolled in MaineCare using a standardized survey instrument—the CAHPS 4.0H Child Medicaid Health Plan Survey—which is designed to provide performance feedback to Medicaid fee-for-service and managed care plans by identifying areas of excellence as well as those in need of improvement.¹

The sample frame for the 2012 survey included children ages 0 through 17 years who were enrolled in MaineCare for at least 5 months between January and June 2012. Computer-assisted telephone interviews were conducted by trained interviewers from the Muskie School Survey Research Center between July and October 2012. Out of the total of 2,396 sampled households that were contacted, 1,029 interviews were completed for an overall response rate of 43%.

Key Findings

- MaineCare scores very favorably compared with national benchmarks on CAHPS measures of Getting Needed Care, Getting Care Quickly, and How Well the Child's Doctors Communicate with ratings at or above the 75th percentile on all the composites and individual items. Overall ratings of the child's personal doctor, ratings of the child's specialist, and ratings of all the child's health care are also among the highest nationally.
- One measure of Getting Care Quickly declined from 2011 to 2012. Eighty percent of parents reported that they "Got non-urgent appointment for child at doctor's office or clinic as soon as thought needed" in 2011, versus 74% in 2012, a marginally significant change (p<.10). This measure merits ongoing monitoring to help maintain high levels of access to care.
- Further improvement may be needed related to MaineCare customer service. As in 2011, survey results showed that only half (50%) of parents said that customer service at MaineCare consistently provide information or help needed, and only 59% of parents said that customer service staff at MaineCare are always courteous and respectful. These customer service ratings are among the lowest nationwide.
- Care coordination is another area where the survey results suggest an opportunity for improvement. While 96% of families surveyed said they got the help they needed in contacting their child's school or daycare, only 41% said they got the help they needed to coordinate care among different providers. This was significantly lower than the national median of 62 percent.

¹ In 2011, the Centers for Medicare and Medicaid Services (CMS) released a set of 24 pediatric quality measures, the CHIPRA Core Measures, for use by state Medicaid and CHIP programs. The same year, MaineCare Services was awarded a CHIPRA Quality Demonstration Grant from CMS to improve the quality of care delivered to children. One objective of the grant is to pilot the collection and reporting the CHIPRA Core Measures. The MaineCare survey instrument and sampling methodology were revised in 2011 to comply with the CHIPRA measure specifications, and facilitate benchmarking of the MaineCare results other state Medicaid and CHIP programs that use the CAHPS 4.0 Health Plan Survey.

- Survey results show that an estimated 39% of children enrolled in MaineCare have special health care needs. This is twice the prevalence of special health care needs in the general population of children in Maine (19.4%) and nationwide (15.1%).²
- There were several CAHPS measures for which children with special health care needs (CSHCN) scored significantly lower than other children enrolled in MaineCare. Parents of CSHCN were significantly less likely to report that it was always easy to get needed care (62% versus 78%), that their child's doctor listened carefully (79% versus 88%), and that it was easy to get prescription medicines through MaineCare for their child (69% versus 80%). On the other hand, CSHCN enrolled in MaineCare were more likely to report that their doctor offered more than one treatment option (55% versus 38%), and were more likely to say they got help with care coordination (49% versus 30%).

Focus on Oral Health

The MaineCare program identified oral health and ensuring access to dental care as a priority, so several questions related to dental services were included in the 2012 survey.

- Nearly two-thirds (63%) of all children enrolled in MaineCare received dental services in the past six months, and about one in five (22%) had more than one visit with a dental provider. The overall rating of the child's dental care was quite high, with a mean score of 8.8 (out of 10), and 69% of respondents rating the quality of their child's dental care a "9" or "10".
- Parents reported that a majority of children have a usual source of dental care (79%), however these rates vary by age. Having a usual source of dental care was less common among children ages 5 or younger (62%), relative to children ages 6 12 and teens, who had rates of 91% and 86%, respectively.
- Fourteen percent of children with MaineCare coverage or approximately 15,500 children -- had dental care that was delayed or not received at some time in the past 6 months. When asked for the main reason why their child's dental care was delayed, nearly half (47%) said it was because the dental provider refused to accept MaineCare, and other 9% said they could not afford to pay for care.

Recommendations

• We recommend continued administration of the Child CAHPS 4.0H Child Medicaid Health Plan Survey in 2012 and beyond to allow for continued monitoring of patient experience with the MaineCare program. Repeat administration of the survey will also allow for the computation of trend results in future years, and will ensure that the MaineCare program comply with federal CHIPRA measure reporting requirements.³

² Population prevalence from the National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved [02/5/2012] from www.childhealthdata.org.

³ Annual reporting of the CHIPRA Core Measures, including the CAHPS survey, is a deliverable for the CHIPRA Quality Demonstration Grant described above.

• We recommend that MaineCare administrators explore using strategies described in the <u>CAHPS</u> <u>Improvement Guide</u> available from the Agency for Healthcare Research and Quality (AHRQ) to address areas for potential improvement identified in the 2012 survey.⁴

Suggested strategies to improve satisfaction with customer service include:

- implementing "listening posts" to systematically collect and regularly review complaints and compliments from members,
- convening a Patient and Family Advisory Council to provide input on MaineCare program development and evaluation, and
- implementing a service recovery program that provides protocols and training on how to respond to member dissatisfaction.

Strategies for improving care coordination and access to needed care include:

- ensuring that MaineCare providers have up to date information about the rules and requirements for prior authorization, which would help to speed up the referral process and minimize denied referrals.
- encouraging the participation of pediatric practices in MaineCare's new Health Homes Initiative, in which qualified practices will receive financial incentives to partner with a Community Care Team and to provide comprehensive care management and care coordination to MaineCare members with specified chronic conditions.⁵

⁴ Available at <u>www.cahps.ahrq.gov/Quality-Improvement/Improvement-Guide.aspx</u>

⁵ Maine Patient Centered Medical Home Pilot – Phase 2 Expansion and MaineCare Health Homes Initiative Summary. <u>http://www.maine.gov/dhhs/oms/pdfs_doc/vbp/ME_PCMH_Pilot%20Expansio_HH_Summary_02132012.pdf</u> [Retrieved 03/09/2012]

Purpose

The purpose of the annual Survey of Children Served by MaineCare is to monitor the quality of services delivered by MaineCare, the State's Medicaid and CHIP program. The 2012 survey examines the experiences of families with children who are enrolled in MaineCare using a standardized survey instrument—the CAHPS 4.0H Child Medicaid Health Plan Survey. The Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey is designed to provide performance feedback to Medicaid fee-for-service and managed care plans by identifying areas of excellence as well as those in need of improvement.⁶ In addition to the standardized CAHPS items, MaineCare program managers also selected other areas of focus to include in the survey, such as access to and satisfaction with dental services, health behaviors of children enrolled in the program, and access to employer-sponsored insurance.

The 2012 survey is also designed to capture differences in the experience of care among families with children enrolled in MaineCare through different eligibility categories, and among families who have children with a chronic condition. The purpose is to see if there are certain groups of MaineCare members whose needs are not getting met, or who may benefit from targeted interventions.

Children's eligibility for MaineCare is determined based on their age, household income and whether or not the child has a disability. We classified children into the following three general eligibility categories:

- 1. **Medicaid**, which covers infants under age 1 with household income up to 185% of the Federal Poverty Level (FPL), ages 1 through 5 up to 133% of the Federal Poverty Level (FPL), and children ages 6 through 18 up to 125% of the FPL.⁷
- 2. **Medicaid Expansion**, which covers children ages 1 to 5 years of age with household income between 134% and 150% of the FPL, and children ages 6 through 18 with income between 126% and 150% of the FPL; and
- 3. **Separate Child Health Program (CHP)**, which covers infants under age 1 with household income from 185% to 200% of the FPL, and children ages 1 through 18 years of age with household income from 151% to 200% of the FPL.

Though all children enrolled in MaineCare receive the same benefits, there are several distinctions between these eligibility categories that could lead to differences in experience of care. First, children enrolled in the Medicaid category generally live in the poorest households, and therefore likely experience the most financial hardship and more barriers to accessing care. Second, parents of CHP enrollees pay monthly premiums of \$8 to \$64, depending on their family income, whereas there are no premiums charged for Medicaid Expansion or Medicaid enrollees. (A question in the survey specifically addresses the issue of whether the premium payments pose a hardship for these families). A final distinction, unrelated to experience of care, is that funding for children enrolled through the Medicaid Expansion and CHP eligibility categories comes from the federal CHIP program. Appendix A

⁶ For more information on the CAHPS survey, see: <u>http://www.cahps.ahrq.gov/Surveys-Guidance/HP.aspx</u>

⁷ Note that children up to age 18 who have a disabling condition are also eligible for MaineCare, with income eligibility limits that are greater than 200% of the FPL. For the purposes of the survey, these children are included in the Medicaid category.

summarizes the income eligibility guidelines, premium payments, and funding source for all three eligibility categories included in this report.

Findings from this report will be used to improve understanding of the needs of children enrolled in MaineCare, to develop quality improvement initiatives, and to satisfy MaineCare reporting requirements for the federal Medicaid and CHIP programs.

Methods

The 2012 Survey of Children Served by MaineCare was fielded according to instructions provided in the CAHPS 4.0 Health Plan Survey and Reporting Kit, Medicaid version.⁸ The sample frame included children age 17 years or younger who were enrolled in MaineCare for at least 5 months between January and June 2012. One child per household was randomly selected so that no family would be interviewed about the experience of more than one child. To reduce respondent burden, children living in households that participated in the 2011 survey of children with MaineCare coverage were excluded from the sample; children living in households where a child had recently died were excluded, as were children where no adult parent or guardian could be identified (i.e. children in state custody). A total of 114,147 eligible children were included in the final sample frame.

To ensure adequate sample size to separately analyze children receiving benefits through the CHP eligibility category and of children who have a chronic condition, we used a stratified random sample design that over-sampled these two groups. Children with a chronic condition diagnosis were identified during the sampling process using diagnosis codes from MaineCare claims for outpatient, inpatient and Emergency Department visits. Note that the actual determination of whether a child has a chronic condition in the CAHPS survey is made based on responses to a five-item CSHCN Screener (described below). The purpose of using diagnosis codes in the sampling process is to identify children in the sampling frame who are <u>more likely</u> to screen positive for a chronic condition, reducing the total sample size needed to obtain a sufficient number of children with chronic conditions for analysis and reporting.⁹

The final sample for the 2012 survey included 2,396 target children living in distinct households. The sample included 745 children enrolled in the CHP eligibility category of MaineCare, and 1,611 who were identified as having a chronic condition diagnosis in the claims data.

The survey instrument included all the core questions from the CAHPS 4.0 Child Medicaid Health Plan Survey, as well as the Children with Chronic Conditions item set. Questions addressing additional priority topics identified by MaineCare Services were inserted after the CAHPS questions. The complete survey instrument is included in Appendix B. Consent to participate in the survey was obtained verbally through the use of a script; all survey protocols, including the survey instrument and consent script, were reviewed and approved by the University of Southern Maine Institutional Review Board.

⁸ Available at: <u>https://www.cahps.ahrq.gov/CAHPSkit/Healthplan/HPChooseQx2.asp</u>

⁹ This is referred to as the "Enriched Sampling Approach" in the CAHPS guidance. For more information, see <u>Fielding the</u> <u>CAHPS Health Plan Survey 4.0: Medicaid Version. Sampling Guidelines and Protocols for Surveying Adults and Children.</u>

Computer-assisted telephone interviews were conducted by trained interviewers from the Muskie School Survey Research Center between July and October 2012. Of the 2,396 sampled households that were contacted, 1,029 interviews were completed for an overall response rate of 43%. Table 1 displays a summary of the characteristics of target children living in households with completed interviews (n=1,029), and a comparison to the eligible population (N=114,147). As noted above, children in the CHP eligibility category and those with a chronic condition diagnosis were oversampled to ensure adequate sample sizes for these subgroups, and are therefore more likely to be included in the sample. Weights were developed to adjust for the unequal probability of selection and for non-response. (More information on the development of sample weights is included in Appendix C).

Unless otherwise specified, all the results presented below are based on weighted data, so that they will more closely represent the prevalence of the population of children enrolled in MaineCare. All statistical tests were calculated using SAS version 9.2 with survey procedures that use the Taylor series linearization approach to account for the sample design and yield valid standard errors for the weighted data.

| | % of Target Children | % of Population |
|--|----------------------|-----------------|
| Characteristic | n = 1,029 | N = 114,147 |
| MaineCare Eligibility | | |
| CHP/Cubcare* | 34.7 | 5.2 |
| Expansion | 8.0 | 9.8 |
| Medicaid | 57.3 | 85.1 |
| Household Density | | |
| One enrolled child living in household | 29.2 | 32.8 |
| Two or more enrolled children | 70.8 | 67.2 |
| Chronic Condition Diagnosis | | |
| Chronic condition diagnosis in claims* | 66.2 | 50.4 |
| No chronic condition | 33.8 | 49.6 |
| Age of Child | | |
| 1 - 5 | 28.0 | 34.8 |
| 6-12 | 43.4 | 39.6 |
| 13-18 | 28.6 | 25.6 |
| Gender of Child | | |
| Female | 49.9 | 51.7 |
| Male | 50.1 | 48.3 |
| Minority Status | | |
| White, Not Hispanic | 97.3 | 94.0 |
| Non-White or non-Hispanic | 2.7 | 6.0 |
| Region of Residence (County) | | |
| Region I (York and Cumberland) | 28.0 | 28.0 |
| Region II (Androscoggin, Franklin, Kennebec, Knox, | 42.3 | 45.3 |
| Lincoln, Oxford, Sagadahoc, Somerset and Waldo) | | |
| Region III (Aroostook, Hancock, Penobscot, | 29.7 | 26.6 |
| Piscataquis and Washington) | | |

Table 1. Characteristics of Target Children and of the Eligible Population

* Denotes sub-populations that were oversampled.

Respondent Characteristics

The following table shows the unweighted distribution of respondents' age, gender, education level and relationship to the target child. Ninety percent of respondents were between the ages of 25 and 54, 88% were women, and 95% were the parent or step-parent of the target child. Forty-two percent of respondents have a high school education or less.

| Characteristic | % of Respondents n=1,029 |
|----------------------------|-----------------------------|
| Respondent Age | |
| 18-24 | 5% |
| 25-34 | 34% |
| 35-44 | 38% |
| 45-54 | 17% |
| 55-64 | 3% |
| 65 OR OLDER | 0.8% |
| Missing | 1.1% |
| Respondent Gender | |
| Male | 11% |
| Female | 88% |
| Missing | 0.9% |
| Respondent Education Level | |
| Less than HS | 5% |
| HS graduate/GED | 37% |
| Some college/2 year degree | 40% |
| Four year degree | 13% |
| More than four year degree | 4% |
| Missing | 1.0% |
| Relationship to Child | |
| Parent or Step-parent | 95% |
| Grandparent | 3% |
| Legal Guardian | 1.1% |
| Other | 0.5% |
| Missing | 0.9% |

 Table 2. Characteristics of Survey Respondents

Core CAHPS 4.0 Results and National Comparisons

The Core CAHPS questions focus on Getting Needed Care, Getting Care Quickly, Health Plan Information and Customer Service, and Overall Ratings (of child's personal doctor, specialist, health care and health plan). We compared results from the 2012 MaineCare survey with data from children served by other state Medicaid programs using the 2011 CAHPS Database.¹⁰ In Table 3, we display Top Box scores for each of the CAHPS 4.0 Health Plan survey items and composite scores. Top Box scores represent the percent of respondents reporting the most positive response for a given composite, rating, or question item. For example, on scales that use "Always" to "Never", the Top Box score is the percentage of respondents who chose "Always"; on rating scales where 0 is the worst and 10 is the best score, the Top Box score is the percentage selecting 9 or 10. Composite scores are calculated based on the average of all the items within a given composite. The last two columns in Table 3 are a summary rating using comparative data obtained from the national CAHPS database.¹¹ The summary rating indicates how the MaineCare results compare to Top Box scores from respondents served by 129 participating Medicaid managed care and fee for service plans in 14 different states. The Top Box summary rating categories are defined as follows:

| Тор Вс | Top Dox Raing Calegories | | | | |
|------------|---------------------------|--|--|--|--|
| Symbol | Percentile | | | | |
| **** | 90th percentile or higher | | | | |
| *** | 75th - 90th percentile | | | | |
| | 50th - 75th percentile | | | | |
| | 25th - 50th percentile | | | | |
| | Less than 25th percentile | | | | |

| Top Box Rating Categoria | es |
|--------------------------|----|
|--------------------------|----|

The results in Table 3 indicate that MaineCare scores very favorably compared with other Medicaid programs on CAHPS measures of Getting Needed Care, Getting Care Quickly, and How Well the Child's Doctors Communicate—with ratings at or above the 75th percentile on all the composites and individual items. Overall ratings of the child's personal doctor, ratings of the child's specialist, and ratings of all the child's health care are also among the highest nationally.

The only measures in Table 3 on which MaineCare scored below the national median were in the area of Health Plan Information and Customer Service. Half (50%) of parents said that customer service at MaineCare consistently provided information or help needed, and 59% of parents said that customer service staff at MaineCare were always courteous and respectful. These customer service ratings place MaineCare among the lowest scoring plans nationwide.

We also compared the 2012 CAHPS results against those from 2011 (not shown), and found only one notable change. Parents who reported that they "Got non-urgent appointment for child at doctor's office or clinic as soon as thought needed" fell from 80% in 2011 to 74% in 2012, a marginally significant decline (p<.10). Continued monitoring of this measure is advisable to identify access barriers.

¹⁰ https://www.cahps.ahrq.gov/CAHPSIDB/Public/about.aspx

| | 2012 MaineCare Results | | Natio | nal Comparisons* |
|---|------------------------|----------------------------|-------------------|--|
| Composite/Item | % | 95% Confidence Interval | Top Box Rating | 2011 National Child Medicaid Median |
| Core CAHPS 4.0 Health Plan Item Set | | | | |
| Getting Needed Care for a Child Composite | 64% | | **** | 54% |
| How often was easy to get appointments with specialists for child | 57% | (49% - 65%) | *** | 50% |
| How often was easy to get needed care, tests or treatment for child | 71% | (66% - 75%) | **** | 59% |
| Getting Care Quickly for a Child Composite | 81% | | **** | 71% |
| Child got urgent care for illness, injury or condition as soon as wanted | 88% | (83% - 92%) | **** | 76% |
| Got non-urgent appointment for child at doctor's office or clinic as soon as thought needed | 74% | (69% - 78%) | **** | 65% |
| How Well the Child's Doctors Communicate Composite | 81% | | **** | 75% |
| Child's personal doctor explained things clearly | 83% | (79% - 89%) | **** | 78% |
| Child's personal doctor listened carefully | 84% | (80% - 88%) | *** | 79% |
| Child's personal doctor respected consumer comments | 88% | (85% - 91%) | *** | 82% |
| Child's personal doctor explained things in a way that was easy for child to understand | 76% | (71% - 81%) | *** | 71% |
| Child's personal doctor spent enough time with child | 75% | (71% - 79%) | **** | 64% |

Table 3. 2012 MaineCare Child Survey CAHPS 4.0 Results and National Medicaid Comparisons

Table 3 (continued)

| | 2012 MaineCare Results | | Natio | nal Comparisons* |
|--|------------------------|----------------------------|-------------------|--|
| Composite/Item | % | 95% Confidence Interval | Top Box Rating | 2011 National Child Medicaid Median |
| Health Plan Information and Customer Service Composite | 54% | | | 61% |
| Customer service at child's health plan gave information or help needed | 50% | (38% - 62%) | | 53% |
| Customer service staff at child's health plan courteous and respectful | 59% | (47% - 71%) | | 68% |
| Overall Ratings | | | | |
| Rating of child's personal doctor | 73% | (70% - 77%) | *** | 70% |
| Rating of child's specialist | 70% | (63% - 77%) | *** | 66% |
| Rating of all child's health care | 62% | (57% - 67%) | | 61% |
| Rating of child's health plan | 62% | (58% - 66%) | | 63% |

*Comparisons based on National 2011 Child Medicaid 4.0 Percentile Top Box Scores downloaded from CAHPS Database on Dec 9, 2011. https://www.cahps.ahrq.gov/CAHPSIDB/Public/about.aspx

+ Sample size for the 2012 MaineCare Survey is less than 100 for this item. Use results with caution.

Results are weighted to represent the entire population of children enrolled in MaineCare.

Children with Chronic Conditions CAHPS Results

The CAHPS survey also includes a supplemental set of items designed to measure health plans' performance in addressing topics that tend to be of more concern to families of children with chronic conditions. Questions in the CAHPS Children with Chronic Conditions item set are asked of all survey participants, regardless of the chronic condition status of the child, allowing for comparisons of children with and without a chronic condition. The measures include Access to Prescription Medicines, Access to Specialized Services, Family-Centered Care (including having a personal doctor who knows the child, shared decision-making, and getting needed information) and Coordination of Care and Services. We again computed the Top Box results for each measure, and compared them against national results from the CAHPS Database (Table 4).

The 2012 results show that MaineCare rates are comparable to other Medicaid programs on measures of Access to Prescription Medicine; about two thirds of families said it was always easy to get special medical equipment or devices, nearly two-thirds (63%) said it was always easy to get special therapy, and over half (58%) also said it was always easy to get treatment or counseling for their child. (A screening question precedes each one of the rating questions upon which these results are based, so that the ratings are based solely on the responses of respondents who said they had recently tried to get special medical equipment, etc. for their child).

The 2012 results for items related to Family-Centered Care are mixed. For the first measure of familycentered care – having a personal doctor who knows the child – ratings are comparable to national ratings. Eighty-six percent of families said their personal doctor talked to them about how their child was feeling, growing or behaving in the past six months. More than 90% also said their child's doctor understands how their child's health condition affects the child, and 89% said their child's doctor understands how it affects the family. The second measure of family-centered care is shared decisionmaking. Only 46% of parents said that their child's MaineCare provider offered more than one choice for treatment or care, a rating that is in the bottom quartile nationally. (For providers who did discuss treatment options, almost all families reported that the provider discussed pros and cons of each choice, and asked the parent which treatment they thought was best for their child.) The third measure of familycentered care is getting needed information. Eighty percent of families said they always had their questions answered by their child's providers, placing MaineCare providers in the 90th percentile nationally on this measure.

Care coordination is another area where the survey results suggest an opportunity for improvement. While 96% of families surveyed said they got the help they needed in contacting their child's school or daycare, only 41% said they got the help they needed to coordinate care among different providers. This was significantly lower than the national median of 62 percent.

The only statistically significant change in the chronic conditions measures from 2011 was in the proportion who reported their child's doctor spoke to them about how the child was growing, feeling and behaving, which declined from 91% to 86% (results not shown).

| | 2012 MaineCare Results | | Natio | nal Comparisons* |
|--|------------------------|----------------------------|-------------------|--|
| Composite/Item | % | 95% Confidence Interval | Top Box Rating | 2011 National Child Medicaid Median |
| Children with Chronic Conditions Item Set | | | | |
| Getting Specialized Services | | | | |
| How often was easy to get special medical equipment or devices for child | 68% | (55% - 82%) | *** | - 59% |
| How often was easy to get special therapy for child | 63% | (54% - 72%) | **** | 54% |
| How often was easy to get treatment or counseling for child | 58% | (50% - 65%) | *** | 52% |
| Getting Prescription Medicine | | | | |
| How often was easy to get prescription medicines for child through health plan | 73% | (68% - 78%) | | 71% |
| Family Centered Care: Personal Doctor Who Knows Child | | | | |
| Child's personal doctor talked about how child was feeling, growing or behaving | 86% | (83% - 90%) | | 86% |
| Child's personal doctor understood how health conditions affected child's day-to-day life. | 93% | (89% - 96%) | | 91% |
| Child's personal doctor understood how health conditions affected child's family's day- to-day life. | 89% | (85% - 93%) | | 88% |

Table 4. 2012 MaineCare Child Survey CAHPS 4.0 Children with Chronic Conditions Results

Table 4 (continued)

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| | 2012 MaineCare Results | | Natio | nal Comparisons* |
|---|------------------------|----------------------------|-------------------|--|
| Composite/Item | % | 95% Confidence Interval | Top Box Rating | 2011 National Child Medicaid Median |
| Family Centered Care: Shared Decision-Making | | | | |
| Child's doctor or health provider offered more than one choice for child's treatment or care | 46% | (41% - 51%) | | 54% |
| Doctor or health provider discussed pros & cons of each choice for child's treatment or care (2 point scale) | 97% | (95% - 100%) | | not available |
| Doctor or health provider asked parent/guardian which treatment/care choice was best for child (2 point scale) | 91% | (87% - 95%) | | not available |
| Family Centered Care: Getting Needed Information | | | | |
| How often questions answered by child's doctors or health providers | 80% | (76% - 84%) | **** | 70% |
| Coordination of Care and Services | | | | |
| Got help needed from child's doctors or health providers in contacting child's school or daycare | 96% | (93% - 99%) | *** | 92% |
| Got help from child's health plan, doctor's office, or clinic to coordinate child's care among different providers/services | 41% | (35% - 47%) | | 62% |

*Comparisons based on National 2011 Child Medicaid 4.0 Percentile Top Box Scores downloaded from CAHPS Database on Dec 9, 2011. <u>https://www.cahps.ahrq.gov/CAHPSIDB/Public/about.aspx</u>

+ Sample size for the 2012 MaineCare Survey is less than 100 for this item. Use results with caution.

Results are weighted to represent the entire population of children enrolled in MaineCare.

Children with Special Health Care Needs (CSHCN)

A group of particular interest is children with special health care needs (CSHCN)—defined as children who have or are at increased risk for a chronic physical, developmental, behavioral, or emotional condition and who also require health and related services of a type or amount beyond that required by children generally.¹² Several federal and state programs target CSHCN, including children in the foster care or adoption assistance programs (Title IV-E), Supplemental Security Income (SSI), Title V-funded care coordination services¹³, or services under a 1903(3) (3) option, known as the Katie Beckett option.

We identified CSHCN in our survey sample using the CSHCN Screener developed by Bethell, et al (2002).¹⁴ The CSHCN Screener is included in the CAHPS 4.0H Child Medicaid survey, and identifies children who experience at least one of five different health consequences: 1) Use or need of prescription medication, 2) Above average use or need of medical, mental health or educational services, 3) Functional limitations compared with others of same age, 4) Use or need of specialized therapies, and 5) Treatment or counseling for emotional or developmental problems. To quality as a CSHCN, the following must all be present:

- The child must <u>currently</u> experience one of the five specific consequences noted above;
- The consequence must be due to a medical, behavioral, or other health condition;
- And the duration or expected duration of the condition is 12 months or longer.

An estimated 39% of all children who are currently enrolled in MaineCare meet the CSHCN screening criteria (Table 5). Of the five qualifying health consequences, use or need of prescription medications is the most prevalent at 29%, followed by above average use of services (21%), and current treatment or counseling for emotional, behavioral or developmental problems (18%).

The prevalence of children with special health care needs is significantly higher among children enrolled in MaineCare than in the general population of children in Maine. Data from a national survey conducted in 2009-2010 showed that 15.1% of children nationwide have special health care needs, and that 19.4% of all children in Maine have special health care needs.¹⁵ Children enrolled in MaineCare are almost twice as likely (at 39%) to have a special health care need compared with other children in Maine.

¹² McPherson, M., et al. A new definition of children with special health care needs. Pediatrics 102: 137-40, 1998.

¹³ The Title V Program is funded by the federal Maternal and Child Health block grant and supports children with the following conditions: blood disorders, cardiac defects, childhood oncology, craniofacial anomalies, gastrointestinal disorders, metabolic disorders, ophthalmologic diseases, orthopedic, neurological neurosensory, neuromuscular, or respiratory conditions.

¹⁴ For more information, see Bethell, C.D., Read, D., Stein, R., et al. Identifying children with special health care needs: development and evaluation of a short screening instrument. *Ambulatory Pediatrics*. 2002;2:49-57. <u>http://www.ahrq.gov/chtoolbx/BethellScreener.pdf</u>; The complete CSHCN Screener is also available at: <u>http://depts.washington.edu/dbpeds/Screening%20Tools/CSHCN-CAMHIScreener.pdf</u>

¹⁵ National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved 2/15/2012 from www.childhealthdata.org.

| | | Results | |
|--|------|---------|---------------|
| Item | n | % | 95% CI |
| Health consequence of child's chronic | | | |
| condition or special health care needs | | | |
| Use or need of prescription medication | 1013 | 29% | (28% - 32%) |
| Above average use or need of medical, | 002 | 210/ | (100/ 220/) |
| mental health or educational services | 993 | 21% | (18% - 23%) |
| Functional limitations compared with | 1016 | 14% | (12% - 16%) |
| others of the same age | 1010 | 14% | (12% - 10%) |
| Use or need of specialized therapies | | | |
| (occupational therapy, physical therapy, | 1014 | 10% | (8% - 12%) |
| speech therapy, etc.) | | | |
| Treatment or counseling for emotional, | 1001 | 18% | (16% - 20%) |
| behavioral or developmental problems | 1001 | 10/0 | (10/0 - 20/0) |
| | | | |
| Child with Special Health Care Needs | | | |
| (experiences one or more of these health | 1023 | 39% | (35% - 42%) |
| consequences) | | | |

Table 5. Children with Special Health Care Needs Screener Results

n = unweighted sample size

Percentage estimates are weighted to represent the entire population

of children enrolled in MaineCare.

Differences in Experience of Care for CSHCN

Ensuring that children with special health care needs enrolled in MaineCare have adequate access to needed services is important not only for the health and well-being of these children, but also for the control of current and future MaineCare expenditures. By helping children and families to better manage their chronic conditions, MaineCare can help avoid the use of more costly emergency and hospital services.

To identify areas where MaineCare may be able to improve the quality of services delivered to CSHCN, we compared results for all of the CAHPS items included in Tables 3 and 4 for CSHCN and non-CSHCN. We found statistically significant differences (p<.05) between CSHCN and non-CSHCN for several CAHPS items, shown in the table below. Parents of children with special health care needs were significantly less likely to report that it was always easy to get needed care (62% versus 78%), that their child's doctor listened carefully (79% versus 88%), and that it was easy to get prescription medicines through MaineCare for their child (69% versus 80%). There is also evidence of lower overall satisfaction with MaineCare, as parents of children with CSHCN were less likely to give MaineCare a rating of 9 or 10 on the health plan rating scale. On the other hand, CSHCN enrolled in MaineCare were more likely to report that their doctor offered more than one treatment option (55% versus 38%), and were more likely to say they got help with care coordination (49% versus 30%).

| Table 6. CAHPS Item | Comparison of | f Children with S | pecial Health Care Needs |
|---------------------|---------------|-------------------|--------------------------|
| | | | |

| Composite/Item | n | CSHCN | Non-CSHCN | CSHCN Comparison |
|---|------|-------|-----------|---------------------|
| Core CAHPS 4.0 Health Plan Item Set | | | | |
| How often was easy to get needed care, tests or treatment for child (% "Always") | 759 | 62% | 78% | Ļ |
| Child's personal doctor listened carefully | 710 | 79% | 88% | \checkmark |
| Rating of child's health plan (% responding "9 or 10" out of 10) | 1012 | 57% | 66% | Ļ |
| Children with Chronic Conditions | | | | |
| Item Set | | | | |
| How often was easy to get special medical equipment or devices for child (% "Always") | 76 | 60% | 81% | + |
| How often was easy to get prescription medicines for child through health plan (% "Always") | 538 | 69% | 80% | Ļ |
| Child's doctor or health provider offered more than one choice for child's treatment or care (% "Always") | 724 | 55% | 38% | ſ |
| Got help from child's health plan, doctor's office, or clinic to coordinate child's care among different providers/services | 391 | 49% | 30% | Ŷ |

n = unweighted sample size

Percentage estimates are weighted to represent the entire population of children enrolled in MaineCare.

| ↑ | CSHCN significantly higher |
|----------|-------------------------------|
| → | CSHCN significantly lower |
| | Sample size for one or more |
| + | categories < 100. Use results |
| | with caution. |

Well-Child Visit Topics

Bright Futures is a comprehensive set of health supervision guidelines developed by multidisciplinary child health experts that provide a framework for well-child care from birth to age 21.¹⁶ These guidelines describe how often well-child visits should occur, immunizations, examinations, and screening that should be conducted at each visit, and monitoring of developmental milestones. In addition, the guidelines outline age-specific "anticipatory guidance" that should be provided to parents and their child at each visit—such as information about child-proofing the home for parents of infants, monitoring TV viewing for middle-school age children, or counseling adolescents to avoid drugs and alcohol. MaineCare Services adopted the Bright Futures guidelines as a standard of care for all pediatric patients in 1998. Use of the guidelines was encouraged by convening a group of pediatric providers to

¹⁶ Available at: <u>http://brightfutures.aap.org/3rd Edition Guidelines and Pocket Guide.html</u>

develop clinical forms that were user-friendly, and by offering enhanced reimbursement rates for providers who used the forms.¹⁷

To examine the extent to which MaineCare providers follow Bright Futures recommendations for anticipatory guidance, we asked parents the frequency with which their children's primary care provider (PCP) talks with them or their child about selected health and behavioral issues during well-child visits.¹⁸

| | Results | | |
|---|---------|-----|---------------|
| Composite/Item | n | % | 95% CI |
| In the last 6 months, did your child's personal | | | |
| doctor talk with you about (% "Always") | | | |
| Physical activity or exercise (age 3+) | 610 | 77% | (73% - 82%) |
| Sugar-sweetened drinks | 693 | 73% | (68% - 77%) |
| Nutrition and diet | 700 | 71% | (67% - 76%) |
| Risks of second hand smoke | 696 | 69% | (65% - 74%) |
| Weight | 701 | 69% | (64% - 73%) |
| Television viewing/screen time | 692 | 63% | (58% - 68%) |
| Use of tobacco products (age 8+) | 381 | 57% | (50% - 63%) |
| Mental Health (age 3+) | 603 | 53% | (47% - 58%) |
| Drug or alcohol use (age 8+) | 380 | 52% | (46% - 59%) |
| Reproductive health (age 8+) | 371 | 44% | (37% - 51%) |

Table 7. Topics Discussed in Well-child Visits

n = unweighted sample size

Percentage estimates are weighted to represent the entire population of children enrolled in MaineCare.

Survey results indicate that MaineCare providers commonly discuss behaviors with families of children enrolled in the program (Table 7). Among children whose parent reported having at least one visit with their personal doctor in the past 6 months, more than three fourths had discussed physical activity or exercise with their doctor, and over 70% had discussed nutrition and diet and sugar-sweetened drinks, and nearly 70% had discussed weight. Respondent mentions of television-viewing/other screen time lag the other obesity-related measures somewhat, at 63%. We also checked to see if children who are obese were any more likely to have discussed obesity-related behaviors with their doctor, and found a significant difference with nutrition and diet, weight, and screen time. Pediatric providers are more likely to discuss these issues with obese children and their families in an effort to encourage healthy behaviors.

¹⁷ Available at: <u>http://www.maine.gov/dhhs/oms/provider/childrens.html</u>

¹⁸ Respondents who said their child who had not visited a doctor in the past 6 months, and those who said their child does not have a personal doctor were not asked this series of questions.

In addition to obesity-related questions we asked parents if their child's provider discussed using tobacco products, risks of second hand smoke, drug or alcohol use, mental health and reproductive health. (Questions about use of tobacco products, drug/alcohol use, and reproductive health were only asked if the child was age 8 or older.) Nearly 70% of parents report that providers discussed risks of second hand smoke. Fewer talked about use of tobacco products (57%) and drug or alcohol use (52%). Just over 50% of parents indicate that their child's provider discussed mental health, while only 44% mentioned reproductive health.

Childhood Obesity

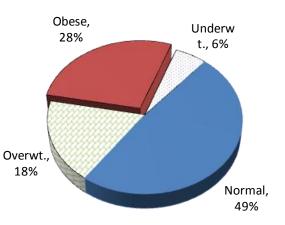
To determine the weight status of children with MaineCare coverage, we asked parents to report the height and weight of their children; we then used Centers for Disease Control (CDC) guidelines to calculate the body mass index (BMI) and their BMI-for-age percentile ranking based on growth charts for both boys and girls.¹⁹ The CDC classifies weight status according to the following table:

| Weight status category | BMI age and sex-specific percentile range | | |
|------------------------|---|--|--|
| Underweight | Less than the 5 th percentile | | |
| Healthy weight | 5 th percentile to less than the 85 th percentile | | |
| Overweight | 85 th to less than the 95 th percentile | | |
| Obese | Equal to or greater than the 95 th percentile | | |

Overall, more than one fourth of children with MaineCare coverage (28%) are calculated to be obese, and 46% are obese or overweight. These results are not significantly different from 2011. We found no significant differences in rates of obesity by age, or by region of residence.

Table 8. Body Mass Index

| | | Results | | | |
|---------------------|-----|---------|---------------|--|--|
| Composite/Item | n | % | 95% CI | | |
| Parent-reported BMI | | | | | |
| Underweight | 868 | 6% | | | |
| (< 5th percentile) | 808 | 0% | (4% - 8%) | | |
| Normal weight | 000 | 40% | | | |
| (5th - 84th) | 868 | 49% | (44% - 53%) | | |
| Overweight | 868 | 1.00/ | | | |
| (85th - 94th) | 808 | 18% | (15% - 22%) | | |
| Obese | 868 | 28% | (220/ 220/) | | |
| (95th percentile) | 808 | 20% | (23% - 32%) | | |



n = unweighted sample size

Percentage estimates are weighted to represent the entire population of children enrolled in MaineCare.

¹⁹ Centers for Disease Control and Prevention. *About Body Mass Index for Children and Teens*. <u>http://www.cdc.gov/healthyweight/assessing/bmi/childrens_bmi/about_childrens_bmi.html</u> Accessed Feb 12, 2012.

Dental Services and Unmet Need for Care

The MaineCare program has identified oral health and ensuring access to dental care as a priority, so several questions related to dental services were included in the 2012 survey (Table 9). We found that nearly two-thirds (63%) of all children enrolled in MaineCare had received dental services in the past six months, and about one in five (22%) had more than one visit with a dental provider. The overall rating of the child's dental care was quite high, with a mean score of 8.8 (out of 10), and a 69% Top Box score. This was more favorable than the Top Box rating of 62% given by respondents for all of their child's health care (see Table 3).

Parents reported that a majority of children have a usual source of dental care (79%), measured using the question: "Is there a particular dentist or dental clinic that [your child] usually goes to if he/she needs dental care or dental advice?" Having a usual source of dental care was less common among children ages 5 or younger (62%), relative to children ages 6 - 12 and teens, who had rates of 91% and 86%, respectively.

Fourteen percent (14%) of children with MaineCare coverage had dental care that was delayed or not received at some time in the past 6 months. Based on the sample weights, this translates into an estimated 15,500 children with unmet need for dental care statewide. We found no significant differences in the prevalence of unmet dental needs by age, MaineCare eligibility, or region of residence. When asked for the main reason why their child's dental care was delayed, nearly half (47%) said it was because the dental provider refused to accept MaineCare, and other 9% said they could not afford to pay for care.

Among the 44 respondents who provided some "other reason" why their child's dental care, tests, or treatments were delayed, 24 reported scheduling difficulties as a result of waiting lists or overbooking at their child's dentist's office. Others indicated that the dentist's office did not return calls promptly (n=4), would not reschedule due to previous cancellations (n=2), or that lack of transportation was the primary reason (n=2).

| | | Results | | |
|---|------|---------|---------------|--|
| Composite/Item | n | % | 95% CI | |
| Any Dental Care | | | | |
| Child received care from a dentist/dental clinic in past 6 months | 1016 | 63% | (59% - 67%) | |
| Number of Visits to Dentist/Dental Clinic (past 6 mo) | | | | |
| None | 1016 | 37% | (33% - 41%) | |
| 1 | 1016 | 41% | (37% - 45%) | |
| 2 - 4 | 1016 | 18% | (15% - 21%) | |
| 5 or more | 1016 | 4% | (2% - 5%) | |
| Overall Rating of Dental Care | | | | |
| Rating of all child's dental care | 694 | 69% | (64% - 74%) | |
| (% responding 9 or higher on 10 point rating scale) | 054 | 0978 | (04/8 - 74/8) | |
| Usual source of Dental Care | | | | |
| Particular dentist or dental clinic child goes to for | 867 | 79% | (75% - 83%) | |
| dental needs or advice (All ages) | 007 | 7370 | (7570 6570) | |
| Age 5 or younger | 242 | 62% | (53% - 70%) | |
| Ages 6 - 12 | 368 | 91% | (87% - 95%) | |
| Age 13 or older | 257 | 86% | (81% - 91%) | |
| Unmet Need for Dental Care | | | | |
| Dental care delayed or not received at some time in | 1015 | 14% | (110/ 170/) | |
| past 6 months | 1015 | 14% | (11% - 17%) | |
| Reasons for Unmet Need for Dental Care | | | | |
| Dental provider refused MaineCare | 104 | 47% | (33% - 60%) | |
| Could not afford care | 104 | 9% | (2% - 16%) | |
| MaineCare would not cover care | 104 | 4% | (0% - 10%) | |
| Did not know where to get care | 104 | 1% | (0% - 3%) | |
| Other reason | 104 | 39% | (26% - 52%) | |

 Table 9. Rating of Dental Care and Prevalence of Unmet Need

n = unweighted sample size

Percentage estimates are weighted to represent the entire population of children enrolled in MaineCare.

Tobacco Use and Environmental Tobacco Smoke

The health risks of smoking are well-known, and environmental tobacco smoke (ETS) has been shown to increase the likelihood of asthma exacerbations in pre-school children. ²⁰ Parents of children aged 8 or older were asked whether their child used tobacco products. No children under the age of 13 were reported as smoking or using tobacco. The estimated rate of tobacco use among teens age 13 through 18 who are enrolled in MaineCare was 6% (Table 10). By comparison, results from the 2009 Youth Risk Behavior Survey from Maine, a survey where teens self-report their smoking behavior, showed that 18.1% (17.0 - 19.1%) of high school students currently smoke cigarettes.²¹ (Smoking behavior among teens is likely underreported by parents participating in the MaineCare survey due to social acceptability bias.)

We also asked how many people smoke or use tobacco products in the home. An estimated 40% of all children with MaineCare coverage live in a household with at least one adult smoker. This rate is substantially higher than the national rate of household tobacco use in children's homes, which was 26% according to the 2007 National Survey of Children's Health.²²

| | Results | | |
|--|---------|------|---------------|
| Composite/Item | n | % | 95% CI |
| Child smoking behavior | | | |
| Child smokes or uses tobacco products | 200 | 69/ | |
| (age 13+ only) | 289 | 6% | (3% - 9%) |
| Second-hand smoke in home | | | |
| Child lives in household where 1 or more | 1020 | 409/ | |
| adults smoke | 1020 | 40% | (37% - 45%) |

Table 10. Smoking Behaviors

Percentage estimates are weighted to represent the entire population of children enrolled in MaineCare.

Affordability of Child Health Program Premiums

Parents whose children are enrolled in MaineCare through the CHP eligibility category pay monthly premiums between \$8 and \$64, depending upon family income and number of children. State and federal policymakers are interested in monitoring the extent to which this premium is burdensome to parents. The survey showed that 47% of all parents of CHP-eligible children said it was "easy" or "somewhat easy" to pay the premium. Thirty three percent expressed difficulty paying the premium. These findings are similar to results from the 2009, 2010 and 2011 surveys.

²⁰ Institute of Medicine. (2000). *Clearing the Air: Asthma and Indoor Air Exposures*. Washington, D.C.: National Academy Press, p. 438.

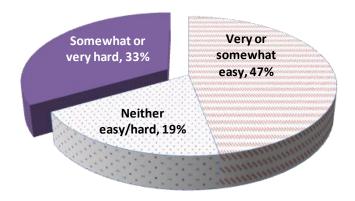
²¹ Centers for Disease Control and Prevention. <u>Youth Risk Behavior Surveillance—United States, 2009.</u> Morbidity and Mortality Weekly Report 2010;59(SS-5) [accessed 2012 Feb 28].

²² National Survey of Children's Health. NSCH 2007. Data query from the Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. Retrieved [02/5/2012] from www.childhealthdata.org.

Table 12. Affordability of MaineCare premium (CHP only)

| | Results | | |
|---|---------|-----|---------------|
| Composite/Item | n | % | 95% CI |
| How easy or hard has it been to afford to | | | |
| pay the MaineCare premium? | | | |
| Very or somewhat easy | 322 | 47% | (42% - 53%) |
| Neither easy/hard | 322 | 19% | (15% - 24%) |
| Somewhat or very hard | 322 | 33% | (28% - 39%) |

Percentage estimates are weighted to represent the entire population of children enrolled in MaineCare.



Parent Employment Status

Interviewers asked respondents to identify the main wage earner in the household, and then asked for the employment status of that person.²³ Fifty nine percent of respondents said they were the main wage earner, and 35% identified their spouse or unmarried partner (unweighted results).

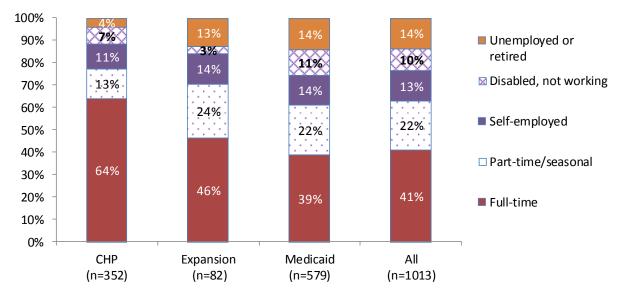
We found that children from the lowest income households – those enrolled in MaineCare under the Medicaid eligibility category – were more likely to live in a home where the main adult wage earner was unemployed, disabled, or engaged in part-time or seasonal employment (Table 13). The table and graph below illustrate similarities in the employment status between the CHP (150-200% FPL) and Medicaid Expansion (125-150% or 133-150% FPL) enrollees compared to that of the Medicaid enrollees. While 7% and 3% of CHP and Medicaid Expansion children, respectively, live with a primary wage earner who is disabled, 11% of Medicaid children live with a disabled main wage earner. The unemployment rate among the Medicaid group (14%) is more than three times the unemployment rate of CHP households (4%) but comparable to the unemployment rate among Medicaid Expansion households (13%).

²³ When necessary, interviewers explained that main wage earner refers to, "…the adult living in your home who works and earns the most each week, or if no one is working, the adult who owns or rents your home."

| | Chi | | | |
|------------------------------------|----------------|---------------------|---------------------|-----------------|
| Item/Response | CHP (n=352) | Expansion (n=82) | Medicaid (n=579) | All (n=1013) |
| Work status of main wage earner in | | | | |
| the household | | | | |
| Full-time | 64% | 46% | 39% | 41% |
| Part-time/seasonal | 13% | 24% | 22% | 22% |
| Self-employed | 11% | 14% | 14% | 13% |
| Disabled, not working | 7% | 3% | 11% | 10% |
| Unemployed or retired | 4% | 13% | 14% | 14% |

Table 13. Employment Status of Main Wage Earner by MaineCare Eligibility

Note: Distribution of employment status is different across eligibility categories at p < .05Percentage estimates are weighted to represent the entire population of children enrolled in MaineCare.



Parent Insurance Status

Several studies have shown that children with uninsured parents are less likely to use health care services, even when the children are insured.²⁴ Another study showed that children are more likely to use preventive services and seek care when needed when their parents are insured.²⁵ Because of the importance of parental insurance to the care received by children with MaineCare coverage, we asked respondents about their own insurance status.

The vast majority of respondents in the 2012 survey do report having some sort of insurance coverage. MaineCare is the primary source of insurance mentioned. An estimated eight out of ten (82%) MaineCare children live in a household with a parent who is also enrolled in MaineCare. Only 15% of children live with an adult who has employer sponsored coverage. An estimated 8% of children live with a parent who has other public coverage (mostly Medicare), and 7% live with a parent who is uninsured.

| | Results | | |
|--|---------|-----|---------------|
| Item/Response | n | % | 95% CI |
| Insurance Type | | | |
| MaineCare | 1002 | 82% | (78% - 85%) |
| Employer coverage (through own or spouse's employer) | 1011 | 15% | (12% - 18%) |
| Other public coverage (Medicare, TriCare, Dirigo) | 1011 | 8% | (5% - 10%) |
| Uninsured | 1011 | 7% | (4% - 9%) |

Table 14. Current Insurance Status of Main Wage Earner in the Household

n = unweighted sample size

Percentage estimates are weighted to represent the entire population of children enrolled in MaineCare.

Percentages do not add to 100 because respondents could select more than one type of coverage.

²⁴ Hanson, K. L. (2001). Patterns of insurance coverage within families with children. Health Affairs, 20(1), 240-246. ; Minkovitz, C. S., O'Campo, P. J., Chen, Y.-H., & Grason, H. A. (2002). Association between maternal and child health status and patterns of medical care use. *Ambulatory Pediatrics*, 2(2), 85-92.; Newacheck, P. W. (1992). Characteristics of children with high and low usage of physician services. *Medical Care*, *30*(1), 30-42.

²⁵ Davidoff, A., Dubay, L., Kenney, G. et al.(2003). The Effect of Parents' Insurance Coverage on Access to Care for Low-Income Children, *Inquiry*, 40(3), 254-68.

Access to Employer Sponsored Insurance

Taking a closer look at the availability of employer sponsored insurance to parents of children with MaineCare coverage, we found that among families where the main wage earner is employed (n=761), 46% were employed by companies that did not offer any kind of health insurance, and 16% were not eligible for coverage through their employer (Table 15). Thirty-eight percent of employed parents reported that they are eligible for coverage, and only 20% are actually enrolled in these employer sponsored programs.

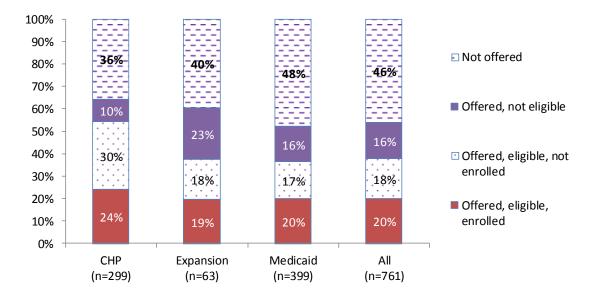
Not surprisingly, we also found that availability of employer sponsored insurance is greater among higher-income families – those with children enrolled through the CHP eligibility category. More than half (54%) of main wage earners in this group are offered insurance by their employer, versus about 37% in the both the Expansion and Medicaid categories.

Among respondents who said they did not enroll in available employer coverage (n=177), 94% said the reason was the high cost of premiums, and one third (35%) said the available coverage was too limited (not shown).

| | Chi | | | |
|---------------------------------|----------------|---------------------|---------------------|----------------|
| Item/Response | CHP (n=299) | Expansion (n=63) | Medicaid (n=399) | All (n=761) |
| Access to Employer Sponsored | | | | |
| Insurance | | | | |
| Offered, eligible, enrolled | 24% | 19% | 20% | 20% |
| Offered, eligible, not enrolled | 30% | 18% | 17% | 18% |
| Offered, not eligible | 10% | 23% | 16% | 16% |
| Not offered | 36% | 40% | 48% | 46% |

 Table 15. Employed Main Wage Earner's Access to ESI by Child's MaineCare Eligibility

Note: Distribution of access to employer sponsored insurance differs by eligibility category at p < .05Percentage estimates are weighted to represent the entire population of children



| Eligibility | Family | Income Eligibi | lity Limits | Premium | Funding |
|-------------|----------------------|----------------|---------------|-----------------|--------------|
| Group | (Percent | of Federal Pov | verty Level) | Payments | Source |
| | Children | Children | Children Ages | | |
| | <i>Ages 0 to 1</i> * | Ages | 6 to 18 | | |
| | | 1 to 5 | | | |
| Medicaid | 185% | 133% | 125% | No monthly | Medicaid |
| | | | | premiums | (Title XIX) |
| Medicaid | n/a | 133150% | 125 - 150% | No monthly | SCHIP (Title |
| Expansion | | | | premiums | XXI) |
| Separate | 185 – | 150 | - 200% | Monthly | SCHIP (Title |
| Child | 200% | | | premiums of | XXI) |
| Health | | | | \$8 to \$64, on | |
| Program | | | | sliding scale | |
| (CHP) | | | | | |

Appendix A: MaineCare Coverage for Children

* Infants are not included in the target population for the purposes of this survey.

Note: Children up to age 18 with a disabling condition and monthly income up to 300% of the federal SSI income eligibility limit (approximately 225% FPL) are also eligible for MaineCare. These children are grouped with the "Medicaid" group for the purposes of the survey.

Sources:

Heberlein, Martha; Brooks, Tricia; Alker, Joan; Artiga, Samantha; and Jessica Stephens, January 2013. *Getting into Gear for 2014: Findings from a 50-State Survey of Eligibility, Enrollment, Renewal, and Cost-Sharing Policies in Medicaid and CHIP, 2012–2013*. Kaiser Commission on Medicaid and the Uninsured: Washington, DC. http://www.kff.org/medicaid/upload/8401.pdf

Kaye, Neva; Pernice, Cynthia and Ann Cullen. September 2006. *Charting SCHIP III: An Analysis of the Third Comprehensive Survey of State Children's Health Programs*. National Academy for State Health Policy: Portland, Maine. http://www.allhealth.org/briefingmaterials/ChartingSCHIPIIIAnAnalysisoftheThirdComprehensive-539.pdf

Note: To be eligible for the infant category, the child has not yet reached their first birthday. To be eligible for the "1 to 5" category, the child is age one or older but has not yet reached his or her sixth birthday. To be eligible in the "6 through 18" category, the child is age six or older, but has not yet reached their 19th birthday.

| Age Group | Income Eligibility Limits (% of Federal Poverty Level) | | | | | |
|--------------|--|---|-----------------|----|--|--|
| Age 0 to 1 |] | CHP 185 – 200% | | | | |
| Ages 1 to 5 | Traditional Medicaid 0 – 133% FPL | 0 – 185% FPL Expansion 133 – 150% | CHP 150 – 20 | | | |
| Ages 6 to 18 | Traditional Medicaid 0 – 125% FPL | Expansion 125 – 150% | CHP 150 – 20 | 0% | | |

Appendix B: 2012 Survey Instrument

Q1

Option

The Department of Health and Human Services records indicate that \0 IS ENROLLED in MaineCare. Is this correct? (IF "NO" OR "UNSURE", PROBE: MaineCare is health insurance provided by DHHS. They give you a plastic ID card if you are eligible.) Q1 5 NA Q129 Q1 1 YES Q5 Q1 2 YES. AFTER PROBE Q5 Q1 NEXT 3 NO 4 YES, SECONDARY, DENTAL, VISION, ETC Q1 Q5 Q1 6 DK Q129 Q2 Option Why is \0 no longer enrolled in MaineCare? Q2 1 \0 WAS NO LONGER ELIGIBLE DUE TO AGE Q4 Q2 2 \0 WAS NO LONGER ELIGIBLE DUE TO Q4 FAMILY INCOME LEVEL 3 \0 WAS ENROLLED IN ANOTHER Q2 Q4 HEALTH INSURANCE PLAN Q2 4 I DID NOT SUBMIT RENEWAL APPLICATION/ Q4 ON TIME Q2 **5 NEVER ENROLLED** Q129 6 MOVED OUT OF STATE Q129 Q2 Q2 7 OTHER NEXT Q2 8 DK Q4 Q2 9 NA Q4 Q3 Text Entry What is that other reason? Q3 0 What is that other reason? NEXT

| Multiple | Check | Entry |
|----------|-------|-------|
|----------|-------|-------|

| What kind of health insurance, if any, does \0 have now? [MULTIPLE CHECK ENTRY] | |
|---|---|
| Q4 | 1 PRIVATE INS. FROM AN EMPLOYER Q129 |
| Q4 | 2 DIRIGO CHOICE (THEY GIVE YOU A Q129 PLASTIC ID-SAYS DIRIGO CHOICE/HARVARD PILGRIM HEALTHCARE) |
| Q4 | 3 PRIVATE INS. YOU BUY DIRECTLY FROM Q129 INSUR. CO. |
| Q4 | 4 TRICARE/CHAMPUS/VA (other MILITARY Q129 COVERAGE) |
| Q4 | 5 OTHER PUBLIC HEALTH INSUR. (SUCH AS Q129 SSDI/MEDICARE) - SPECIFY |
| Q4 | 6 other Public Health Insurance Q129 |
| Q4 | 7 NONE Q129 |
| Q4 | 8 DK Q129 |
| Q4 | 9 NA Q129 |

Q5

Q4

Option

These questions ask about \0's health care over the last 6 months. Do not include dental visits or care your child got when \G0 stayed OVERNIGHT in a hospital.

In the last 6 months, did \0 have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?

| Q5 | 1 YES | NEXT |
|----|-------|------|
| Q5 | 2 NO | Q7 |
| Q5 | 8 DK | Q7 |
| Q5 | 9 NA | Q7 |
| | | |

Q6

Option

In the last 6 months, when \0 needed care right away, how often did \G0 get care as soon as you thought \G0 needed?

| Q6 | 1 Never | NEXT |
|----|-------------|------|
| Q6 | 2 Sometimes | NEXT |
| Q6 | 3 Usually | NEXT |
| Q6 | 4 Always | NEXT |
| Q6 | 8 DK | NEXT |
| Q6 | 9 NA | NEXT |
| | | |

Q7

Option

In the last 6 months, not counting the times \0 needed care right away, did you make any appointments for \G2 health care at a doctor's office or clinic?

| Q7 | 1 YES | NEXT |
|----|-------|------|
| Q7 | 2 NO | Q9 |
| Q7 | 8 DK | Q9 |
| Q7 | 9 NA | Q9 |

Option

[In the last 6 months], not counting the times \0 needed care right away, how often did you get an appointment for health care at a doctor's office or clinic as soon as you thought \G0 needed?

| Q8 | 1 Never | NEXT |
|------|-------------|------|
| Q8 2 | 2 Sometimes | NEXT |
| Q8 3 | 3 Usually | NEXT |
| Q8 4 | 4 Always | NEXT |
| Q8 8 | 3 DK | NEXT |
| Q8 9 | 9 NA | NEXT |
| | | |

Q9

Option

[In the last 6 months], not counting the times \0 went to an emergency room, how many times did \G0 go to a doctor's office or clinic to get health care?

| Q9 | 1 1 | NEXT |
|----|--------------|------|
| Q9 | 2 2 | NEXT |
| Q9 | 3 3 | NEXT |
| Q9 | 4 4 | NEXT |
| Q9 | 5 5 to 9 | NEXT |
| Q9 | 6 10 or more | NEXT |
| Q9 | 7 NONE | Q15 |
| Q9 | 8 DK | Q15 |
| Q9 | 9 NA | Q15 |
| | | |

Q10

Option

[In the last 6 months], how often did you have your questions answered by your child's doctors or other health providers?

| Q10 | 1 Never | NEXT |
|-----|-------------|------|
| Q10 | 2 Sometimes | NEXT |
| Q10 | 3 Usually | NEXT |
| Q10 | 4 Always | NEXT |
| Q10 | 8 DK | NEXT |
| Q10 | 9 NA | NEXT |

Q11

Option

Choices for your child's treatment or health care can include choices about medicine, surgery, or other treatment.

In the last 6 months, did \0's doctor or other health provider tell you there was more than one choice for your child's treatment or health care?

| Q11 | 1 YES | NEXT |
|-----|-------|------|
| Q11 | 2 NO | Q14 |
| Q11 | 8 DK | Q14 |
| Q11 | 9 NA | Q14 |
| | | |

Q8

| Q12 | Optic | on | | |
|---|---|----------------------------|--|--|
| [In the last 6 months], did \0's doctor or other health provider talk with you about the pros and cons of each choice for \G2 treatment or health care? | | | | |
| Q12 | 1 YES | | NEXT | |
| Q12 | 2 NO | | NEXT | |
| Q12 | 8 DK | | NEXT | |
| Q12 | 9 NA | | NEXT | |
| Q13 | Optic | on | | |
| [In the last 6 months], when there wa provider ask you which choice was t | | r your child's treatment o | or health care, did \0"s doctor or other health | |
| Q13 | 1 YES | | NEXT | |
| Q13 | 2 NO | | NEXT | |
| Q13 | 8 DK | | NEXT | |
| Q13 | 9 NA | | NEXT | |
| Q14 | Text | Entry | | |
| Using any number from 0 to 10, whe use to rate all \0's health care in the | | e possible and 10 is the | best health care possible, what number would you | |
| Q14 | 0 RESPONSE (98=DK, 99 | 9=NA) | NEXT | |
| Q15 | Optic | on | | |
| The next questions are about dental | | | | |
| In the last 6 months, did \0 get care | | | | |
| Q15 | 1 YES | | NEXT | |
| Q15 | 2 NO | | Q18 | |
| Q15 | 8 DK | | Q18 | |
| Q15 | 9 NA | | Q18 | |
| Q16 | Optic | on | | |
| | | | | |
| [In the last 6 months], how many tim | [In the last 6 months], how many times did \0 go to a dentist's office or dental clinic for care? | | | |
| Q16 | 1 1 | | NEXT | |
| Q16 | 2 2 | | NEXT | |
| Q16 | 3 3 | | NEXT | |
| Q16 | 4 4 | | NEXT | |
| Q16 | 5 5 to 9 | | NEXT | |
| Q16 | 6 10 or more | | NEXT | |
| Q16 | 7 NONE | | Q18 | |
| Q16 | 8 DK | | NEXT | |
| Q16 | 9 NA | | NEXT | |
| | | | | |

| Q17 Text Entry | | | |
|---|--|---|--|
| Using any number from 0 to 10, where 0 is the worst dental care possible and 10 is the best dental care possible, what number would you use to rate all of \0's dental care in the last 6 months? | | | |
| Q17 | 0 RESPONSE (98=DK, 99=NA) | NEXT | |
| Q18 | Option | | |
| UNMET NEED FOR DENTAL CAP | RE | | |
| Sometimes people have difficulty of dental care but it was delayed or n | getting dental care when they need it. During the pa ot received? | ast 6 months, was there any time when \0 needed | |
| Q18 | 1 YES | NEXT | |
| Q18 | 2 NO | Q21 | |
| Q18 | 8 DK | Q21 | |
| Q18 | 9 NA | Q21 | |
| Q19 | Option | | |
| Which of the following best describes the main reason \0 was delayed in getting dental care, tests, or treatments you or a dentist believed necessary? | | | |
| Q19 | 1 Couldn't afford care | Q21 | |
| Q19 | 2 Mainecare wouldn't approve, cover, or pay for | r care Q21 | |
| Q19 | 3 Dental provider refused to accept Mainecare | Q21 | |
| Q19 | 4 Problems getting to dental provider's office | Q21 | |
| Q19 | 5 Didn't know where to go to get care, or | Q21 | |
| Q19 | 6 Some other reason | NEXT | |
| Q19 | 8 DK | Q21 | |
| Q19 | 9 NA | Q21 | |
| Q20 | Text Entry | | |
| What is that other reason? | | | |
| Q20 | 1 ENTER REASON (DK=8, NA=9) | NEXT | |
| Q21 | Option | | |
| Is there a particular dentist or dent | al clinic that \0 usually goes to if he/she needs den | tal care or dental advice? | |
| Q21 | 1 YES | NEXT | |
| Q21 | 2 NO | NEXT | |
| | | | |

Multiple Check Entry

| It is important for MaineCare to kee aware of resources? (READ, CHEC | | e best way for MaineCare to keep you informed and |
|--|---|---|
| Q22 | 1 telephone | Q24 |
| Q22 | 2 email | Q24 |
| Q22 | 3 regular mail (US Postal Service) | Q24 |
| Q22 | 4 text message | Q24 |
| Q22 | 5 MaineCare website | Q24 |
| Q22 | 6 some OTHER way | Q24 |
| Q22 Q22 | 7 DK | Q24 |
| Q22 Q22 | 8 NA | Q24 |
| | | |
| Q22 | 9 other way | Q24 |
| Q23 | Option | |
| RESERVED – ALWAYS CHECK 1 | | |
| Q23 | 1 YES | NEXT |
| Q24 | Option | |
| Has \0 been enrolled in any kind of | school or daycare in the past 6 months? | |
| Q24 | 1 YES | NEXT |
| Q24 | 2 NO | Q27 |
| Q24 | 8 DK | Q27 |
| Q24 | 9 NA | Q27 |
| Q25 | Option | |
| [In the last 6 months], did you need care? | l \0's doctors or other health providers to contact a | school or daycare center about \G2 health or health |
| Q25 | 1 YES | NEXT |
| Q25 | 2 NO | Q27 |
| Q25 | 8 DK | Q27 |
| Q25 | 9 NA | Q27 |
| Q26 | Option | |
| [In the last 6 months], did you get th daycare? | he help you needed from your child's doctors or ot | her health providers in contacting \G2 school or |
| Q26 | 1 YES | NEXT |
| Q26 | 2 NO | NEXT |
| Q26 | 8 DK | NEXT |
| Q26 | 9 NA | NEXT |
| | | |

Q22

| Q27 | Option | |
|------------------------------|--|--|
| SPECIALIZED SERVICES | | |
| Special medical equipmen | t or devices include things such as a walker, wheelch | air, nebulizer, feeding tubes, oxygen equipment and so |
| on. | - | |
| | ou get or try to get any special medical equipment or o | |
| Q27 | 1 YES | NEXT |
| Q27 | 2 NO | Q30 |
| Q27 | 8 DK | Q30 |
| Q27 | 9 NA | Q30 |
| Q28 | Option | |
| [In the last 6 months], how | OFTEN was it easy to get special medical equipmen | t or devices for your child? |
| Q28 | 1 Never | NEXT |
| Q28 | 2 Sometimes | NEXT |
| Q28 | 3 Usually | NEXT |
| Q28 | 4 Always | NEXT |
| Q28 | 8 DK | NEXT |
| Q28 | 9 NA | NEXT |
| Q29 | Option | |
| Did anyone from \0's docto | or's office, clinic or MaineCare help you get special m | edical equipment or devices for your child? |
| Q29 | 8 DK | NEXT |
| Q29 | 9 NA | NEXT |
| Q29 | 1 YES | NEXT |
| Q29 | 2 NO | NEXT |
| Q29 | 3 (VOL) SOMEONE ELSE HELPED | NEXT |
| Q30 | Option | |
| In the last 6 months, did yo | ou get or try to get special therapy such as physical, c | occupational, or speech therapy for \0? |
| Q30 | 1 YES | NEXT |
| Q30 | 2 NO | Q33 |
| | | |

8 DK

9 NA

Q30

Q30

Q33 Q33

| Q31 | Option | |
|---|---|--|
| [In the last 6 months] how OFTEN | was it easy to get this therapy for \G1? | |
| Q31 | 1 Never | NEXT |
| Q31 | 2 Sometimes | NEXT |
| Q31 | 3 Usually | NEXT |
| Q31 | 4 Always | NEXT |
| Q31 | 8 DK | NEXT |
| Q31 | 9 NA | NEXT |
| | | |
| Q32 | Option | |
| Did anyona from \0"a dactor'a office | olinia or MainaCaro halp you get this therapy for | NC12 |
| | e, clinic or MaineCare help you get this therapy for | |
| Q32 | 1 YES | NEXT |
| Q32 | | NEXT |
| Q32 | 3 (VOL) SOMEONE ELSE HELPED | NEXT |
| Q32 | 8 DK 9 NA | NEXT NEXT |
| Q32 | 9 NA | NEXT |
| | | |
| Q33 | Option | |
| | Option try to get treatment or counseling for \0 for an emo | tional, developmental, or behavioral problem? |
| In the last 6 months, did you get or | try to get treatment or counseling for \0 for an emo | |
| In the last 6 months, did you get or Q33 | try to get treatment or counseling for \0 for an emo 1 YES | NEXT |
| In the last 6 months, did you get or Q33 Q33 | try to get treatment or counseling for \0 for an emo 1 YES 2 NO | NEXT Q36 |
| In the last 6 months, did you get or Q33 | try to get treatment or counseling for \0 for an emo 1 YES | NEXT |
| In the last 6 months, did you get or Q33 Q33 Q33 | try to get treatment or counseling for \0 for an emo 1 YES 2 NO 8 DK | NEXT Q36 Q36 |
| In the last 6 months, did you get or Q33 Q33 Q33 | try to get treatment or counseling for \0 for an emo 1 YES 2 NO 8 DK | NEXT Q36 Q36 |
| In the last 6 months, did you get or Q33 Q33 Q33 Q33 Q33 Q34 | try to get treatment or counseling for \0 for an emo 1 YES 2 NO 8 DK 9 NA Option | NEXT Q36 Q36 Q36 |
| In the last 6 months, did you get or Q33 Q33 Q33 Q33 Q34 [In the last 6 months], how OFTEN | try to get treatment or counseling for \0 for an emo 1 YES 2 NO 8 DK 9 NA Option was it easy to get this treatment or counseling for | NEXT Q36 Q36 Q36 your child? |
| In the last 6 months, did you get or Q33 Q33 Q33 Q33 Q34 [In the last 6 months], how OFTEN Q34 | try to get treatment or counseling for \0 for an emo 1 YES 2 NO 8 DK 9 NA Option was it easy to get this treatment or counseling for 1 Never | NEXT Q36 Q36 Q36 your child? NEXT |
| In the last 6 months, did you get or Q33 Q33 Q33 Q33 Q34 [In the last 6 months], how OFTEN Q34 Q34 | try to get treatment or counseling for \0 for an emo 1 YES 2 NO 8 DK 9 NA Option was it easy to get this treatment or counseling for 1 Never 2 Sometimes | NEXT Q36 Q36 Q36 your child? NEXT NEXT |
| In the last 6 months, did you get or Q33 Q33 Q33 Q33 Q34 [In the last 6 months], how OFTEN Q34 Q34 Q34 Q34 | try to get treatment or counseling for \0 for an emo 1 YES 2 NO 8 DK 9 NA Option was it easy to get this treatment or counseling for 1 Never 2 Sometimes 3 Usually | NEXT Q36 Q36 Q36 vour child? NEXT NEXT NEXT |
| In the last 6 months, did you get or Q33 Q33 Q33 Q34 [In the last 6 months], how OFTEN Q34 Q34 Q34 Q34 Q34 Q34 | try to get treatment or counseling for \0 for an emo 1 YES 2 NO 8 DK 9 NA Option was it easy to get this treatment or counseling for 1 Never 2 Sometimes 3 Usually 4 Always | NEXT Q36 Q36 Q36 vour child? NEXT NEXT NEXT NEXT NEXT |
| In the last 6 months, did you get or Q33 Q33 Q33 Q33 Q34 [In the last 6 months], how OFTEN Q34 Q34 Q34 Q34 | try to get treatment or counseling for \0 for an emo 1 YES 2 NO 8 DK 9 NA Option was it easy to get this treatment or counseling for 1 Never 2 Sometimes 3 Usually | NEXT Q36 Q36 Q36 vour child? NEXT NEXT NEXT |

| Q35 | Option | |
|--|--|---|
| Did anyone from \0"s doctor's offic | e, clinic or MaineCare help you get this treatment of | or counseling for \G1? |
| Q35 | 1 YES | NEXT |
| Q35 | 2 NO | NEXT |
| Q35 | 3 (VOL) SOMEONE ELSE HELPED | NEXT |
| Q35 | 8 DK | NEXT |
| Q35 | 9 NA | NEXT |
| Q36 | Option | &Q9>6 |
| In the last 6 months, did \0 get care | e from more than one kind of health care provider | or use more than one kind of health care service? |
| Q36 | 1 YES | NEXT |
| Q36 | 2 NO | Q38 |
| Q36 | 8 DK | NEXT |
| Q36 | 9 NA | NEXT |
| Q37 | Option | &Q9>6 |
| | | |
| [In the last 6 months], did anyone f providers or services? | rom \0"s doctor's office, clinic or MaineCare help c | oordinate your child's care among these different |
| | rom \0"s doctor's office, clinic or MaineCare help o | coordinate your child's care among these different |
| providers or services? | | |
| providers or services? Q37 | 1 YES | NEXT |
| providers or services? Q37 Q37 | 1 YES 2 NO | NEXT |
| providers or services? Q37 Q37 Q37 | 1 YES 2 NO 3 (VOL) SOMEONE ELSE HELPED | NEXT NEXT NEXT |
| providers or services? Q37 Q37 Q37 Q37 Q37 | 1 YES 2 NO 3 (VOL) SOMEONE ELSE HELPED 8 DK | NEXT NEXT NEXT NEXT |
| providers or services? Q37 Q37 Q37 Q37 Q37 Q37 | 1 YES 2 NO 3 (VOL) SOMEONE ELSE HELPED 8 DK 9 NA Option | NEXT NEXT NEXT NEXT |
| providers or services? Q37 Q37 Q37 Q37 Q37 Q37 Q38 YOUR CHILD"S PERSONAL DOC | 1 YES 2 NO 3 (VOL) SOMEONE ELSE HELPED 8 DK 9 NA Option | NEXT NEXT NEXT NEXT |
| providers or services? Q37 Q37 Q37 Q37 Q37 Q37 Q38 YOUR CHILD"S PERSONAL DOC | 1 YES 2 NO 3 (VOL) SOMEONE ELSE HELPED 8 DK 9 NA Option | NEXT NEXT NEXT NEXT |
| providers or services? Q37 Q37 Q37 Q37 Q37 Q37 Q38 YOUR CHILD''S PERSONAL DOC A personal doctor is the one your o | 1 YES 2 NO 3 (VOL) SOMEONE ELSE HELPED 8 DK 9 NA Option TOR thild would see if \G0 needs a check-up or gets sid | NEXT NEXT NEXT NEXT sk or hurt. Does \0 have a personal doctor? |
| providers or services? Q37 Q37 Q37 Q37 Q37 Q37 Q38 YOUR CHILD'S PERSONAL DOC A personal doctor is the one your of Q38 | 1 YES 2 NO 3 (VOL) SOMEONE ELSE HELPED 8 DK 9 NA Option TOR thild would see if \G0 needs a check-up or gets sid | NEXT NEXT NEXT NEXT ek or hurt. Does \0 have a personal doctor? |
| providers or services? Q37 Q37 Q37 Q37 Q37 Q37 Q38 YOUR CHILD''S PERSONAL DOC A personal doctor is the one your of Q38 Q38 Q38 | 1 YES 2 NO 3 (VOL) SOMEONE ELSE HELPED 8 DK 9 NA Option TOR shild would see if \G0 needs a check-up or gets side 1 YES 2 NO | NEXT NEXT NEXT NEXT k or hurt. Does \0 have a personal doctor? NEXT Q61 |

| In the last 6 months, how | many times did \0 visit \G2 | 2 personal doctor for care? |
|---------------------------|-----------------------------|-----------------------------|
| Q39 | 1 1 | |

| Option |
|--------|
| |

| Q39 | 1 1 | NEXT |
|-----|--------------|------|
| | 2 2 | NEXT |
| Q39 | 3 3 | NEXT |
| Q39 | 4 4 | NEXT |
| Q39 | 5 5 to 9 | NEXT |
| Q39 | 6 10 or more | NEXT |
| Q39 | 7 NONE | Q47 |
| Q39 | 8 DK | NEXT |
| Q39 | 9 NA | NEXT |
| | | |

Q40

Q39

Option

In the last 6 months, how OFTEN did \G2 personal doctor explain things in a way that was easy to understand?

| Q40 | 1 Never | NEXT |
|-----|-------------|------|
| Q40 | 2 Sometimes | NEXT |
| Q40 | 3 Usually | NEXT |
| Q40 | 4 Always | NEXT |
| Q40 | 8 DK | NEXT |
| Q40 | 9 NA | NEXT |
| | | |

Q41

Option

[In the last 6 months], how often did \0"s personal doctor listen carefully to you?

| 1 Never | NEXT |
|-------------|--|
| 2 Sometimes | NEXT |
| 3 Usually | NEXT |
| 4 Always | NEXT |
| 8 DK | NEXT |
| 9 NA | NEXT |
| | 2 Sometimes 3 Usually 4 Always 8 DK |

Q42

Option

[In the last 6 months], how often did \G2 personal doctor show respect for what you had to say?

| Q42 | 1 Never | NEXT |
|-----|-------------|------|
| Q42 | 2 Sometimes | NEXT |
| Q42 | 3 Usually | NEXT |
| Q42 | 4 Always | NEXT |
| Q42 | 8 DK | NEXT |
| Q42 | 9 NA | NEXT |
| | | |

| Is 0 able to talk with doctors about \G2 health care? 43 1 YES NEXT 43 2 NO Q45 43 8 DK Q45 43 NA Q45 44 0 Dption In the last 6 months, how OFTEN did \V3 personal doctor explain things in a way that was easy for \G1 to understand? 44 1 Never NEXT 44 2 Sometimes NEXT 44 3 Usually NEXT 44 4 3 Usually NEXT 44 4 3 Usually NEXT 44 4 4 Always NEXT 44 9 NA NEXT 45 Option In the last 6 months, how often did \V3 personal doctor spend enough time with \G1? 45 Qption 16 the last 6 months, how often did \V3 personal doctor spend enough time with \G1? 45 Qption 17 Det NEXT 45 1 Never NEXT 45 2 Sometimes NEXT 45 3 Usually NEXT 45 3 Usually NEXT 45 4 Always NEXT 45 4 Never NEXT 45 4 Never NEXT 45 4 Never NEXT 45 4 Never NEXT 45 4 NEXT 45 9 NA NEXT 46 1 YES NEXT 46 4 Never NEXT 46 4 1 YES NEXT 46 9 NA NEXT 47 0ption 17 TeX Entry 47 TeX Entry 48 NEXT 49 NA NEXT | Q43 | Option | |
|---|---|--------------------------------------|--|
| Q43 1 YES NEXT Q43 2 NO Q45 Q43 9 NA Q45 Q43 9 NA Q45 Q44 NEXT Q45 Q44 1 Never Qption In the last 6 months, how OFTEN did V0's personal doctor explain things in a way that was easy for \G1 to understand? Q44 Q44 1 Never NEXT Q44 3 Usually NEXT Q44 4 Always NEXT Q44 4 Always NEXT Q44 9 NA NEXT Q44 3 Usually NEXT Q44 4 Navays NEXT Q44 9 NA NEXT Q44 9 NA NEXT Q44 9 NA NEXT Q45 1 Never NEXT Q45 2 Sometimes NEXT Q45 3 Usually NEXT Q45 9 NA NEXT Q45 9 NA NEXT Q46 1 YES NEXT Q45 9 NA | Is 0 able to talk with doctors about | G2 health care? | |
| Q43 2 NO Q45 Q43 8 DK Q45 Q43 9 NA Q45 Q44 > Detoin | | | |
| Q43 Q438 9DKQ45 Q45Q449 NAOptionIn the last 6 months, how OFTEN d/U's personal doctor explain things in a way the XET Q441 NeverNEXT NEXT Q44Q442 SometimesNEXT NEXT Q44Q443 UsuallyNEXT NEXT Q44Q444 AlwaysNEXT NEXT Q44Q449 NANEXTQ449 NANEXTQ450ptionIn the last 6 months, how often did V/s personal doctor spend enough time with VG1* Q45NEXT NEXT Q45Q451 NeverNEXT NEXT Q45Q452 SometimesNEXT NEXT Q45Q453 UsuallyNEXT NEXT Q45Q459 NANEXT NEXT Q45Q461 YESNEXT NEXT Q46Q459 NANEXT NEXT NEXT Q46Q461 YESNEXT NEXT NEXT Q46Q459 NANEXT NEXT NEXT Q46Q459 NANEXT NEXT NEXT Q46Q459 NANEXT NEXT NEXT Q46Q459 NANEXT NEXT NEXT Q46Q459 NANEXT NEXT NEXT NEXT Q46Q459 NANEXT NEXT NEXT NEXT Q46Q459 NANEXT <br< td=""><td></td><td></td><td></td></br<> | | | |
| Q43 9 NA Q45 Q44 Option In the last 6 months, how OFTEN did \0's personal doctor explain things in a way that was easy for \G1 to understand? Q44 1 Never NEXT Q44 2 Sometimes NEXT Q44 3 Usually NEXT Q44 4 Always NEXT Q44 8 DK NEXT Q44 9 NA NEXT Q45 1 Never NEXT Q45 1 Never NEXT Q45 2 Sometimes NEXT Q45 3 Usually NEXT Q45 3 Usually NEXT Q45 3 NA NEXT Q45 9 NA NEXT Q46 1 YES NEXT Q46 1 YES NEXT Q46 9 NA NEXT Q46 9 NA NEXT Q46 9 N | | - | |
| Q4 Qption 044 1 Never NEXT 044 2 Sometimes NEXT 044 3 Usually NEXT 044 3 Usually NEXT 044 3 DK NEXT 044 9 NA NEXT 044 9 NA NEXT 045 Option NEXT 045 1 Never NEXT 045 3 Usually NEXT 045 1 Never NEXT 045 3 Usually NEXT 045 3 Usually NEXT 045 9 NA NEXT 046 9 Na NE | | - | |
| Note Never NEXT 044 1 Never NEXT 044 2 Sometimes NEXT 044 3 Usually NEXT 044 4 Always NEXT 044 4 Always NEXT 044 8 DK NEXT 044 9 NA NEXT 045 1 Never NEXT 045 2 Sometimes NEXT 045 3 Usually NEXT 045 3 Usually NEXT 045 9 NA NEXT 045 9 NA NEXT 046 1 YES NEXT 046 1 YES NEXT 046 9 | 413 | 3 114 | Q40 |
| Q44 1 Never NEXT Q44 2 Sometimes NEXT Q44 3 Usually NEXT Q44 4 Always NEXT Q44 8 DK NEXT Q44 9 NA NEXT Q45 Option NEXT Q45 1 Never NEXT Q45 2 Sometimes NEXT Q45 3 Usually NEXT Q45 4 Always NEXT Q45 9 NA NEXT Q45 9 NA NEXT Q45 9 NA NEXT Q46 0ption NEXT Q46 1 YES NEXT Q46 1 YES NEXT Q46 2 NO NEXT Q46 9 NA NEXT Q46 9 NA NEXT Q46 9 NA NEXT | Q44 | Option | |
| Q44 1 Never NEXT Q44 2 Sometimes NEXT Q44 3 Usually NEXT Q44 4 Always NEXT Q44 8 DK NEXT Q44 9 NA NEXT Q45 Option NEXT Q45 1 Never NEXT Q45 2 Sometimes NEXT Q45 3 Usually NEXT Q45 4 Always NEXT Q45 9 NA NEXT Q45 9 NA NEXT Q45 9 NA NEXT Q46 0ption NEXT Q46 1 YES NEXT Q46 1 YES NEXT Q46 2 NO NEXT Q46 9 NA NEXT Q46 9 NA NEXT Q46 9 NA NEXT | In the last 6 months, how OFTEN d | d \0's porsonal doctor ovalain thing | c in a way that was easy for VC1 to understand? |
| Q44 2 Sometimes NEXT Q44 3 Usually NEXT Q44 4 Always NEXT Q44 8 DK NEXT Q44 9 NA NEXT Q45 0ption NEXT Q45 1 Never NEXT Q45 2 Sometimes NEXT Q45 3 Usually NEXT Q45 3 Usually NEXT Q45 9 NA NEXT Q45 9 NA NEXT Q45 9 NA NEXT Q46 1 YES NEXT Q46 1 YES NEXT Q46 1 YES NEXT Q46 9 NA NEXT Q46 9 NA< | | | |
| 044 3 Usually NEXT 044 4 Always NEXT 044 8 DK NEXT 044 9 NA NEXT 044 9 NA NEXT 044 9 NA NEXT 045 Option In the last 6 months, how often di V0's personal doctor spend enough time with \G1? NEXT 045 1 Never NEXT 045 2 Sometimes NEXT 045 3 Usually NEXT 045 3 Usually NEXT 045 4 Always NEXT 045 9 NA NEXT 045 9 NA NEXT 045 9 NA NEXT 045 9 NA NEXT 046 1 YES NEXT 046 1 YES NEXT 046 9 NA NEXT | | | |
| Q444 AlwaysNEXTQ448 DKNEXTQ449 NANEXTQ45OptionIn the last 6 months, how often did \0's personal doctor spend enough time with \G1?NEXTQ451 NeverNEXTQ452 SometimesNEXTQ453 UsuallyNEXTQ453 UsuallyNEXTQ458 DKNEXTQ459 NANEXTQ460ptionNEXTQ461 YESNEXTQ461 YESNEXTQ462 NONEXTQ469 NANEXTQ469 NANEXTQ47Text EntryUsing any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | | | |
| Q44 8 DK NEXT Q44 9 NA NEXT Q45 Option In the last 6 months, how often did \0's personal doctor spend enough time with \G1? NEXT Q45 1 Never NEXT Q45 2 Sometimes NEXT Q45 3 Usually NEXT Q45 4 Always NEXT Q45 9 NA NEXT Q46 1 YES NEXT Q46 1 YES NEXT Q46 9 NA NEXT Q47 Text Entry | | • | |
| Q44 9 NA NEXT Q45 Option In the last 6 months, how often did \0's personal doctor spend enough time with \G1? NEXT Q45 1 Never NEXT Q45 2 Sometimes NEXT Q45 3 Usually NEXT Q45 4 Always NEXT Q45 8 DK NEXT Q45 9 NA NEXT Q45 9 NA NEXT Q45 9 NA NEXT Q46 1 YES NEXT Q46 1 YES NEXT Q46 2 NO NEXT Q46 9 NA NEXT Q47 Text Entry | | - | |
| Q45 Option In the last 6 months, how often did \0's personal doctor spend enough time with \G1? NEXT Q45 1 Never NEXT Q45 2 Sometimes NEXT Q45 3 Usually NEXT Q45 3 Usually NEXT Q45 4 Always NEXT Q45 9 NA NEXT Q45 9 NA NEXT Q46 Option NEXT Q46 1 YES NEXT Q46 1 YES NEXT Q46 2 NO NEXT Q46 3 DK NEXT Q46 9 NA NEXT Q47 Text Entry NEXT <tr< td=""><td></td><td></td><td></td></tr<> | | | |
| In the last 6 months, how often did \0's personal doctor spend enough time with \G1? Q45 1 Never NEXT Q45 2 Sometimes NEXT Q45 3 Usually NEXT Q45 4 Always NEXT Q45 8 DK NEXT Q45 9 NA NEXT Q46 Option In the last 6 months, did \0's personal doctor talk with you about how \0 is feeling, growing, or behaving? Q46 1 YES NEXT Q46 1 YES NEXT Q46 2 NO NEXT Q46 3 DK NEXT Q46 4 0 NEXT Q46 9 NA NEXT Q46 9 NA NEXT Q46 9 NA NEXT Q47 Text Entry Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | Q44 | 3 114 | NEXT |
| Q451 NeverNEXTQ452 SometimesNEXTQ453 UsuallyNEXTQ454 AlwaysNEXTQ458 DKNEXTQ459 NANEXTQ46OptionNextLate 1 Second Se | Q45 | Option | |
| Q451 NeverNEXTQ452 SometimesNEXTQ453 UsuallyNEXTQ454 AlwaysNEXTQ458 DKNEXTQ459 NANEXTQ46OptionNextLate 1 Second Se | In the last 6 months, how often did \ | 0's personal doctor spend enough t | ime with \G12 |
| Q452 SometimesNEXTQ453 UsuallyNEXTQ454 AlwaysNEXTQ458 DKNEXTQ459 NANEXTQ46OptionNEXTQ461 YESNEXTQ462 NONEXTQ463 DKNEXTQ469 NANEXTQ469 NANEXTQ469 NANEXTQ469 NANEXTQ469 NANEXTQ469 NANEXTQ47Text EntryUsing any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | | | |
| Q453 UsuallyNEXTQ454 AlwaysNEXTQ458 DKNEXTQ459 NANEXTQ46OptionNEXTQ461 YESNEXTQ462 NONEXTQ469 NANEXTQ469 NANEXTQ469 NANEXTQ469 NANEXTQ469 NANEXTQ469 NANEXTQ469 NANEXTQ47Text EntryUsing any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | | | |
| Q454 AlwaysNEXTQ458 DKNEXTQ459 NANEXTQ46OptionIn the last 6 months, did \0's personal doctor talk with you about how \0 is feeling, growing, or behaving?Q461 YESQ462 NOQ462 NOQ468 DKQ469 NAQ469 NAQ47Text EntryUsing any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | | | |
| Q45 8 DK NEXT Q45 9 NA NEXT Q46 Option In the last 6 months, did \0's personal doctor talk with you about how \0 is feeling, growing, or behaving? Q46 1 YES NEXT Q46 2 NO NEXT Q46 3 DK NEXT Q46 9 NA NEXT Q46 9 NA NEXT Q46 9 NA NEXT Q46 9 NA NEXT Q47 Text Entry Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | | , | |
| Q45 9 NA NEXT Q46 Option In the last 6 months, did \0's personal doctor talk with you about how \0 is feeling, growing, or behaving? Q46 1 YES NEXT Q46 2 NO NEXT Q46 8 DK NEXT Q46 9 NA NEXT Q46 7 NEXT NEXT Q46 9 NA NEXT Q47 Text Entry Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | | - | |
| Q46 Option In the last 6 months, did \0's personal doctor talk with you about how \0 is feeling, growing, or behaving? Q46 1 YES NEXT Q46 2 NO NEXT Q46 8 DK NEXT Q46 9 NA NEXT Q47 Text Entry Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | | | |
| In the last 6 months, did \0's personal doctor talk with you about how \0 is feeling, growing, or behaving? Q46 1 YES NEXT Q46 2 NO NEXT Q46 8 DK NEXT Q46 9 NA NEXT Q47 Text Entry Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | | | |
| Q461 YESNEXTQ462 NONEXTQ468 DKNEXTQ469 NANEXTQ47Text EntryUsing any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | Q46 | Option | |
| Q461 YESNEXTQ462 NONEXTQ468 DKNEXTQ469 NANEXTQ47Text EntryUsing any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | In the last 6 months, did \0's person | al doctor talk with you about how \0 | is feeling, growing, or behaving? |
| Q46 2 NO NEXT Q46 8 DK NEXT Q46 9 NA NEXT Q47 Text Entry Very Service Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number Next number | | | |
| Q46 8 DK NEXT Q46 9 NA NEXT Q47 Text Entry | | - | |
| Q46 9 NA NEXT Q47 Text Entry Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | | 8 DK | |
| Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | Q46 | 9 NA | |
| Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number | | | |
| | Q47 | Text Entry | |
| | | | ossible and 10 is the best personal doctor possible, what number |
| Q47 0 RESPONSE (98=DK, 99=NA) NEXT | , | | NEXT |

| Q48 | | Option | | |
|---------------------------|--------------------------------|---------------------------|-------------------------------------|---------------------------|
| Does \0 have any medi | ical, behavioral, or other hea | Ith conditions that have | lasted for more than 3 months? | |
| Q48 | 1 YES | | NEXT | |
| Q48 | 2 NO | | Q51 | |
| Q48 | 8 DK | | Q51 | |
| Q48 | 9 NA | | Q51 | |
| Q49 | | Option | | &Q38=2 |
| Does \0's personal doc | tor understand how these m | edical, behavioral, or ot | her health conditions affect \0,S o | day-to-day life? |
| Q49 | 1 YES | | NEXT | |
| Q49 | 2 NO | | NEXT | |
| Q49 | 8 DK | | NEXT | |
| Q49 | 9 NA | | NEXT | |
| Q50 | | Option | | &Q38=2 |
| Does \0"s personal doo | tor understand how these m | nedical, behavioral, or o | ther health conditions affect your | FAMILY's day-to-day life? |
| Q50 | 1 YES | | NEXT | |
| Q50 | 2 NO | | NEXT | |
| Q50 | 8 DK | | NEXT | |
| Q50 | 9 NA | | NEXT | |
| Q51 | | Option | | &Q38=2 OR Q39=7 |
| PROVIDER EDUCATIO | NC | | | |
| In the last 6 months, die | d \0"s personal doctor talk w | ith you about: | | |
| Nutrition and diet? | | | | |
| Q51 | 1 YES | | NEXT | |
| Q51 | 2 NO | | NEXT | |
| Q51 | 8 DK | | NEXT | |
| Q51 | 9 NA | | NEXT | |
| Q52 OR Q39=7 | | Option | | &\5<3 OR Q38=2 |
| [In the last 6 months, d | id \0's personal doctor talk w | /ith you about] | | |
| Physical activity or exe | | | | |
| Q52 | 1 YES | | NEXT | |
| Q52 | 2 NO | | NEXT | |
| Q52 | 8 DK | | NEXT | |
| Q52 | 9 NA | | NEXT | |
| | | | | |

| Q53 | Option | | &Q38=2 OR Q39=7 |
|---|---------------------------------|------|-----------------|
| [In the last 6 months], did \0's persor | al doctor talk with you about | | |
| Weight? | | | |
| Q53 | 1 YES | NEXT | |
| Q53 | 2 NO | NEXT | |
| Q53 | 8 DK | NEXT | |
| Q53 | 9 NA | NEXT | |
| Q54 | Option | | &Q38=2 OR Q39=7 |
| [In the last 6 months, did \0"s persor | al doctor talk with you about] | | |
| Television viewing or other screen til | ne? | | |
| Q54 | 1 YES | NEXT | |
| Q54 | 2 NO | NEXT | |
| Q54 | 8 DK | NEXT | |
| Q54 | 9 NA | NEXT | |
| Q55 | Option | | &Q38=2 OR Q39=7 |
| [In the last 6 months, did \0's person | al doctor talk with you about] | | |
| Sugar-sweetened drinks? | | | |
| Q55 | 1 YES | Q61 | |
| Q55 | 2 NO | Q61 | |
| Q55 | 8 DK | Q61 | |
| Q55 | 9 NA | Q61 | |
| Q56 | Option | | &Q38=2 OR Q39=7 |
| [In the last 6 months, did \0's person | al doctor talk with you about] | | |
| Use of tobacco products? | | | |
| Q56 | 1 YES | Q61 | |
| Q56 | 2 NO | Q61 | |
| Q56 | 8 DK | Q61 | |
| Q56 | 9 NA | Q61 | |

| Q57 [In the last 6 months, did \0's perso | nal doctor talk with you | Option u about] | | &Q38=2 OR Q39=7 |
|--|---------------------------|---------------------|------|-----------------|
| Risks of second-hand smoke? | | | | |
| Q57 | 1 YES | | Q61 | |
| Q57 Q57 | 2 NO | | Q61 | |
| Q57 | 8 DK | | Q61 | |
| Q57 | 9 NA | | Q61 | |
| | | | | |
| Q58 | | Option | | &Q38=2 OR Q39=7 |
| [In the last 6 months, did \0's perso | nal doctor talk with you | u about] | | |
| Drug or alcohol use? | | | | |
| Q58 | 1 YES | | Q61 | |
| Q58 | 2 NO | | Q61 | |
| Q58 | 8 DK | | Q61 | |
| Q58 | 9 NA | | Q61 | |
| Q59 | | Option | | &Q38=2 OR Q39=7 |
| [In the last 6 months, did \0's perso | nal doctor talk with you | | | |
| Mental health? | | | | |
| Q59 | 1 YES | | Q61 | |
| Q59 | 2 NO | | Q61 | |
| Q59 | 8 DK | | Q61 | |
| Q59 | 9 NA | | Q61 | |
| Q60 | | Ontion | | &Q38=2 OR Q39=7 |
| | and deater talk with you | Option | | &Q30=2 OR Q39=1 |
| [In the last 6 months, did \0"s perso | onal doctor talk with you | u about j | | |
| Reproductive health? | | | | |
| Q60 | 1 YES | | NEXT | |
| Q60 | 2 NO | | NEXT | |
| Q60 | 8 DK | | NEXT | |
| Q60 | 9 NA | | NEXT | |

Option

CARE FROM SPECIALISTS

Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

In the last 6 months, did you try to make any appointments for \0 to see a specialist? Please do not include dental visits or care your child got when he or she stayed OVERNIGHT in a hospital.

| Q61 | 1 YES | NEXT |
|-----|-------|------|
| Q61 | 2 NO | Q65 |
| Q61 | 8 DK | Q65 |
| Q61 | 9 NA | Q65 |

Q62

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Option
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[In the last 6 months], how often was it easy to get appointments for \0 with specialists?

| Q62 8 | DK | NEXT |
|-------|-----------|------|
| Q62 9 | NA | NEXT |
| Q62 1 | Never | NEXT |
| Q62 2 | Sometimes | NEXT |
| Q62 3 | Usually | NEXT |
| Q62 4 | Always | NEXT |

Q63

Option

How many specialists has your child seen in the last 6 months?

| Q63 | 1 1 specialist | NEXT |
|-----|-------------------------|------|
| Q63 | 2 2 | NEXT |
| Q63 | 3 3 | NEXT |
| Q63 | 4 4 | NEXT |
| Q63 | 5 5 or more specialists | NEXT |
| Q63 | 7 NONE | Q65 |
| Q63 | 8 DK | Q65 |
| Q63 | 9 NA | Q65 |
| | | |

Q64

Text Entry

{Q63=1}{We want to know your rating of the specialist \0 saw in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?}{We want to know your rating of the specialist \0 saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?} 0 RESPONSE (98=DK, 99=NA)

Q64

NEXT

Option

The next questions ask about your experience with MaineCare as your child's health plan.

In the last 6 months, did you try to get ANY kind of care, tests, or treatment for \0 through MaineCare?

| IF NECESSARY: That would include any doctor visits. |
|---|
| PROBE IF "NO" Was it through another health plan? |

| PROBE IF NO 2 was it through and | ither health plan? | |
|----------------------------------|------------------------------------|------|
| Q65 | 1 YES | NEXT |
| Q65 | 2 NO | Q67 |
| Q65 | 3 YES, THROUGH ANOTHER HEALTH PLAN | Q67 |
| Q65 | 8 DK | Q67 |
| Q65 | 9 NA | Q67 |
| | | |

Q66

Option

[In the last 6 months], how OFTEN was it easy to get the care, tests, or treatment you thought \0 needed through MaineCare?

| Q66 | 1 Never | NEXT |
|-----|-------------|------|
| Q66 | 2 Sometimes | NEXT |
| Q66 | 3 Usually | NEXT |
| Q66 | 4 Always | NEXT |
| Q66 | 8 DK | NEXT |
| Q66 | 9 NA | NEXT |
| | | |

```
Q67
```

Option

| In the last 6 months, | did you try to get information or help for \0 from MaineCare staff? | |
|-----------------------|---|----|
| 067 | 1 YES | NE |

| Q67 | 1 YES | NEXT |
|-----|-------|------|
| Q67 | 2 NO | Q70 |
| Q67 | 8 DK | Q70 |
| Q67 | 9 NA | Q70 |
| | | |

Q68

Option

In the last 6 months, how OFTEN did MaineCare staff give you the information or help you needed for \0?

| Q68 | 1 Never | NEXT |
|-----|-------------|------|
| Q68 | 2 Sometimes | NEXT |
| Q68 | 3 Usually | NEXT |
| Q68 | 4 Always | NEXT |
| Q68 | 8 DK | NEXT |
| Q68 | 9 NA | NEXT |

Option

| Q69 | 1 Never | NEXT |
|---------------------------|---|------------------|
| Q69 | 2 Sometimes | NEXT |
| Q69 | 3 Usually | NEXT |
| Q69 | 4 Always | NEXT |
| Q69 | 8 DK | NEXT |
| Q69 | 9 NA | NEXT |
| Q70 | Option | |
| In the last 6 months, di | id MaineCare give you any forms to fill out for $\$ | 0? |
| Q70 | 1 YES | NEXT |
| Q70 | 2 NO | Q72 |
| Q70 | 8 DK | Q72 |
| Q70 | 9 NA | Q72 |
| Q71 | Option | |
| [In the last 6 months], I | how OFTEN were the forms from MaineCare e | asy to fill out? |
| Q71 | 1 Never | NEXT |
| Q71 | 2 Sometimes | NEXT |
| Q71 | 3 Usually | NEXT |
| Q71 | 4 Always | NEXT |
| Q71 | 8 DK | NEXT |
| Q71 | 9 NA | NEXT |
| Q72 | Text Entry | |

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate \0"s MaineCare?

Q72 0 RESPONSE (98=DK, 99=NA) NEXT

Option

| MaineCare requires | a premium to be paid every month. How easy or hard has | s it been to afford to pay the premium? Is it |
|------------------------|---|---|
| Q73 | 1 Very easy | NEXT |
| Q73 | 2 Somewhat easy | NEXT |
| Q73 | 3 Neither easy nor hard | NEXT |
| Q73 | 4 Somewhat hard, or | NEXT |
| Q73 | 5 Very hard | NEXT |
| Q73 | 6 DOESN'T PAY PREMIUM | NEXT |
| Q73 | 8 DK | NEXT |
| Q73 | 9 NA | NEXT |
| Q74 | Option | |
| In the last 6 months, | did you get or refill any prescription medicines for \0? | |
| Q74 | 1 YES | NEXT |
| Q74 | 2 NO | Q77 |
| Q74 | 8 DK | Q77 |
| Q74 | 9 NA | Q77 |
| Q75 | Option | |
| [In the last 6 months] |], how OFTEN was it easy to get prescription medicines f | or \0 through MaineCare? |
| Q75 | 1 Never | NEXT |
| Q75 | 2 Sometimes | NEXT |
| Q75 | 3 Usually | NEXT |
| Q75 | 4 Always | NEXT |
| Q75 | 8 DK | NEXT |
| Q75 | 9 NA | NEXT |
| Q76 | Option | |
| Did anyone from \0's | a doctor's office, clinic or MaineCare help you get ∖G2 pre | scription medicines? |
| Q76 | 1 YES | NEXT |
| Q76 | 2 NO | NEXT |
| Q76 | 8 DK | NEXT |
| Q76 | 9 NA | NEXT |
| Q76 | 3 SOMEONE ELSE HELPED (VOL.) | NEXT |
| | | |

| Q77 | Option | | |
|----------------------------------|--|--|----------------------|
| ABOUT YOUR CHIL | LD AND YOU | | |
| | ld you rate \0's overall health? | | |
| Q77 | 1 Excellent | NEXT | |
| Q77 | 2 Very Good | NEXT | |
| Q77 | 3 Good | NEXT | |
| Q77 | 4 Fair | NEXT | |
| Q77 | 5 Poor | NEXT | |
| Q77 | 8 DK | NEXT | |
| Q77 | 9 NA | NEXT | |
| Q78 | Option | | |
| Does \0 currently ne | ed or use medicine prescribed by a doctor (othe | er than vitamins)? | |
| Q78 | 1 YES | NEXT | |
| Q78 | 2 NO | Q81 | |
| Q78 | 8 DK | Q81 | |
| Q78 | 9 NA | Q81 | |
| Q79 | Option | | |
| Is this because of ar | ny medical, behavioral, or other health condition | ? | |
| Q79 | 1 YES | NEXT | |
| Q79 | 2 NO | Q81 | |
| Q79 | 8 DK | Q81 | |
| Q79 | 9 NA | Q81 | |
| Q80 | Option | | |
| Is this a condition th | at has lasted or is expected to last for at least 12 | 2 months? | |
| Q80 | 1 YES | NEXT | |
| Q80 | 2 NO | NEXT | |
| Q80 | 8 DK | NEXT | |
| Q80 | 9 NA | NEXT | |
| Q81 | Option | | |
| Does \0 need or use same age? | e more medical care, more mental health service | es, or more educational services than is usual for | most children of the |
| Q81 | 1 YES | NEXT | |
| Q81 | 2 NO | Q84 | |
| Q81 | 8 DK | Q84 | |
| 0.91 | 0 NA | 094 | |

9 NA

Q81

Q84

| Q82 | | Option | |
|--|---------------------------|--------------------------------|------------------|
| Is this because of any medical, beh | avioral, or other healt | h condition? | |
| Q82 | 1 YES | | NEXT |
| Q82 | 2 NO | | Q84 |
| Q82 | 8 DK | | Q84 |
| Q82 | 9 NA | | Q84 |
| | | | |
| Q83 | | Option | |
| | | | |
| Is this a condition that has lasted or | is expected to last fo | r at least 12 months? | |
| Q83 | 1 YES | | NEXT |
| Q83 | 2 NO | | NEXT |
| Q83 | 8 DK | | NEXT |
| Q83 | 9 NA | | NEXT |
| Q84 | | Option | |
| Is \0 limited or prevented in any way | y in \G2 ability to do th | ne things most children of the | same age can do? |
| Q84 | 1 YES | | NEXT |
| Q84 | 2 NO | | Q87 |
| Q84 | 8 DK | | Q87 |
| Q84 | 9 NA | | Q87 |
| Q85 | | Option | |
| Is this because of any medical, beh | avioral, or other healt | h condition? | |
| Q85 | 1 YES | | NEXT |
| Q85 | 2 NO | | Q87 |
| Q85 | 8 DK | | Q87 |
| Q85 | 9 NA | | Q87 |
| Q86 | | Option | |
| | | | |
| Is this a condition that has lasted or | | r at least 12 months? | |
| Q86 | 1 YES | | NEXT |
| Q86 | 2 NO | | NEXT |
| Q86 | 8 DK | | NEXT |
| Q86 | 9 NA | | NEXT |

| Q87 | | Option | |
|--|---------------------------|-------------------------------|---|
| Does \0 need or get special therapy | y such as physical, oc | cupational, or speech therapy | /? |
| Q87 | 1 YES | | NEXT |
| Q87 | 2 NO | | Q90 |
| Q87 | 8 DK | | Q90 |
| Q87 | 9 NA | | Q90 |
| | | | |
| Q88 | | Option | |
| | | | |
| Is this because of any medical, beh | avioral, or other healt | h condition? | |
| Q88 | 1 YES | | NEXT |
| Q88 | 2 NO | | Q90 |
| Q88 | 8 DK | | Q90 |
| Q88 | 9 NA | | Q90 |
| Q89 | | Option | |
| | | | |
| Is this a condition that has lasted of | r is expected to last fo | or at least 12 months? | |
| Q89 | 1 YES | | NEXT |
| Q89 | 2 NO | | NEXT |
| Q89 | 8 DK | | NEXT |
| Q89 | 9 NA | | NEXT |
| Q90 | | Option | |
| Does \0 have any kind of emotional | l, developmental, or b | ehavioral problem for which \ | G0 needs or gets treatment or counseling? |
| - | | · | |
| Q90 | 1 YES | | NEXT |
| Q90 | 2 NO | | Q92 |
| Q90 | 8 DK | | Q92 |
| Q90 | 9 NA | | Q92 |
| Q91 | | Option | |
| Has this problem lasted or is it expe | ected to last for at leas | st 12 months? | |
| Q91 | 1 YES | | NEXT |
| Q91 | 2 NO | | NEXT |
| Q91 | 8 DK | | NEXT |
| Q91 | 9 NA | | NEXT |
| | | | |

| Q92 BMI/OBESITY How tall is \0 now? (PROBE: "You | Text Entry | | \5<2 |
|--|-------------------------------|------|------|
| Q92 | 0 HEIGHT/FEET (98=DK, 99=NA) | NEXT | |
| Q93 BMI/OBESITY INCHES: | Text Entry | | \5<2 |
| Q93 | 0 INCHES (98=DK, 99=NA) | NEXT | |
| Q94 | Text Entry | | \5<2 |
| How much does \0 weigh now? | | | |
| Q94 | 0 WEIGHT/LBS (998=DK, 999=NA) | Q104 | |

QUESTIONS 95 THROUGH 103 WERE NOT ASKED (SKIPPED) IN 2012 SURVEY. INCLUDED FOR FUTURE USE.

| Q95 | Text Entry | \5<99 |
|---|--|--|
| DO NOT ASK IN 2012 | | |
| \G1 sweat and breathe h (IWER NOTE: INCLUDE | ACTIVE SPORTS SUCH AS BASEBALL, SOFTBALL, E A BIKE OR ROLLERSKATING; WALKING OR JOGGIN | BASKETBALL, SWIMMING, SOCCER, TENNIS, |
| Q95 | 0 NUMBER OF DAYS (98=DK, 99=NA) | Q104 |
| | | |
| Q96 | Option | \5<99 |
| DO NOT ASK IN 2012 | | |
| | | |
| How many times a week CHECK OPTION 2 | c does \0 have physical education at school? IWER NOTE | IF 2 TIMES ONE WEEK, 3 TIMES THE NEXT, |
| | does \0 have physical education at school? IWER NOTE 1 ONCE A WEEK | IF 2 TIMES ONE WEEK, 3 TIMES THE NEXT, |
| CHECK OPTION 2 | | |
| CHECK OPTION 2 Q96 | 1 ONCE A WEEK | Q104 |
| CHECK ÓPTION 2 Q96 Q96 | 1 ONCE A WEEK 2 2 TIMES PER WEEK | Q104 Q104 |
| CHECK ÓPTION 2 Q96 Q96 Q96 | 1 ONCE A WEEK 2 2 TIMES PER WEEK 3 3 OR MORE TIMES PER WEEK | Q104 Q104 Q104 |
| CHECK ÓPTION 2 Q96 Q96 Q96 Q96 | 1 ONCE A WEEK 2 2 TIMES PER WEEK 3 3 OR MORE TIMES PER WEEK 4 CHILD DOESN"T TAKE IT | Q104 Q104 Q104 Q104 |
| CHECK ÓPTION 2 Q96 Q96 Q96 Q96 Q96 | 1 ONCE A WEEK 2 2 TIMES PER WEEK 3 3 OR MORE TIMES PER WEEK 4 CHILD DOESN"T TAKE IT 5 SCHOOL DOESN"T OFFER | Q104 Q104 Q104 Q104 Q104 Q104 |

Option

\5<99

DO NOT ASK IN 2012

Now, we have a few questions about the kinds of food \0 eats.

| In the past week, about how often 100% fruit juice? [DO NOT COU | n did \0 drink NT SUGAR-SWEETENDED FRUIT DRINKS LIK | (E SUNNY D] |
|---|--|-------------|
| Q97 | 1 NEVER | Q104 |
| Q97 | 2 1 - 2 TIMES PER WEEK | Q104 |
| Q97 | 3 3 - 4 TIMES PER WEEK | Q104 |
| Q97 | 4 5 - 6 TIMES PER WEEK | Q104 |
| Q97 | 5 ONCE PER DAY | Q104 |
| Q97 | 6 TWO TIMES PER DAY | Q104 |
| Q97 | 7 3 OR MORE TIMES PER DAY | Q104 |
| Q97 | 8 DK | Q104 |
| Q97 | 9 NA | Q104 |

Q98

Option

\5<99

DO NOT ASK IN 2012

[In the past week, about how often did \0 eat . . .]

| green salad, with or without othe | r vegetables? | |
|-----------------------------------|---------------------------|------|
| Q98 | 1 NEVER | Q104 |
| Q98 | 2 1 - 2 TIMES PER WEEK | Q104 |
| Q98 | 3 3 - 4 TIMES PER WEEK | Q104 |
| Q98 | 4 5 - 6 TIMES PER WEEK | Q104 |
| Q98 | 5 ONCE A DAY | Q104 |
| Q98 | 6 TWO TIMES PER DAY | Q104 |
| Q98 | 7 3 OR MORE TIMES PER DAY | Q104 |
| Q98 | 8 DK | Q104 |
| Q98 | 9 NA | Q104 |

Q99

DO NOT ASK IN 2012

Option

\5<99

[In the past week, about how often did \0 eat . . .]

| baked, boiled or mashe | d potatoes? [DO NOT COUNT FRENCH FR | IES OR FRIED POTATOES - POTATO SALAD COUNTS] |
|------------------------|-------------------------------------|--|
| Q99 | 1 NEVER | Q104 |
| Q99 | 2 1 - 2 TIMES PER WEEK | Q104 |
| Q99 | 3 3 - 4 TIMES PER WEEK | Q104 |
| Q99 | 4 5 - 6 TIMES PER WEEK | Q104 |
| Q99 | 5 ONCE A DAY | Q104 |
| Q99 | 6 TWO TIMES PER DAY | Q104 |
| Q99 | 7 3 OR MORE TIMES PER DA | Y Q104 |
| Q99 | 8 DK | Q104 |
| Q99 | 9 NA | Q104 |

Option

DO NOT ASK IN 2012

[In the past week, about how often did \0 eat . . .]

| vegetables, NOT COUN | ITING potatoes and salad? | |
|----------------------|---------------------------|------|
| Q100 | 1 NEVER | Q104 |
| Q100 | 2 1 - 2 TIMES PER WEEK | Q104 |
| Q100 | 3 3 - 4 TIMES PER WEEK | Q104 |
| Q100 | 4 5 - 6 TIMES PER WEEK | Q104 |
| Q100 | 5 ONCE A DAY | Q104 |
| Q100 | 6 TWO TIMES PER DAY | Q104 |
| Q100 | 7 3 OR MORE TIMES PER DAY | Q104 |
| Q100 | 8 DK | Q104 |
| Q100 | 9 NA | Q104 |

Q101

Option

\5<99

DO NOT ASK IN 2012

[In the past week, about how often did \0 eat . . .]

fruit, NOT COUNTING juices.

| Q101 | 1 NEVER | Q104 |
|------|---------------------------|------|
| Q101 | 2 1 - 2 TIMES PER WEEK | Q104 |
| Q101 | 3 3 - 4 TIMES PER WEEK | Q104 |
| Q101 | 4 5 - 6 TIMES PER WEEK | Q104 |
| Q101 | 5 ONCE A DAY | Q104 |
| Q101 | 6 TWO TIMES PER DAY | Q104 |
| Q101 | 7 3 OR MORE TIMES PER DAY | Q104 |
| Q101 | 8 DK | Q104 |
| Q101 | 9 NA | Q104 |

Q102 Option \5<99

DO NOT ASK IN 2012

[In the past week, about how often did \0 drink . . .]

| a can or a glass of regular | soda or sweetened fruit drinks? | |
|-----------------------------|---------------------------------|------|
| Q102 | 1 NEVER | Q104 |
| Q102 | 2 1 - 2 TIMES PER WEEK | Q104 |
| Q102 | 3 3 - 4 TIMES PER WEEK | Q104 |
| Q102 | 4 5 - 6 TIMES PER WEEK | Q104 |
| Q102 | 5 ONCE A DAY | Q104 |
| Q102 | 6 TWO TIMES PER DAY | Q104 |
| Q102 | 7 3 OR MORE TIMES PER DAY | Q104 |
| Q102 | 8 DK | Q104 |
| Q102 | 9 NA | Q104 |

| Q103 Text Entry DO NOT ASK IN 2012 On an average WEEKDAY, about how many hours does \0 usually watcd (IWER NOTE: THIS INCLUDES MONDAY-FRIDAY, AM AND PM) Q103 0 NUMBER OF HOURS (97=DON VIDEO PLAYER OR VIDEO GA 99=NA) Q104 0 NUMBER OF HOURS (97=DON VIDEO PLAYER OR VIDEO GA 99=NA) Q104 0 Option TOBACCO USE Option Option Q104 1 YES Q104 2 NO Q104 3 DK Q104 9 NA Q105 1 Option How many people in your household smoke or use tobacco products? (F Q105 Q105 1 ONE Q105 3 3 OR MORE Q105 4 NONE | "T OWN A TV, NEXT MES, 98=DK, \5<8 NEXT NEXT NEXT NEXT |
|--|--|
| On an average WEEKDAY, about how many hours does \0 usually wato (IWER NOTE: THIS INCLUDES MONDAY-FRIDAY, AM AND PM) Q103 0 NUMBER OF HOURS (97=DON VIDEO PLAYER OR VIDEO GA 99=NA) Q104 Option TOBACCO USE 0 Does \0 smoke or use tobacco products? 0 Q104 1 YES Q104 2 NO Q104 8 DK Q104 9 NA Q105 1 ONE Q105 3 3 OR MORE | "T OWN A TV, NEXT MES, 98=DK, \5<8 NEXT NEXT NEXT NEXT |
| Q103 0 NUMBER OF HOURS (97=DON VIDEO PLAYER OR VIDEO GA 99=NA) Q104 Option TOBACCO USE Option Does \0 smoke or use tobacco products? Q104 Q104 1 YES Q104 2 NO Q104 8 DK Q104 9 NA Q104 9 NA Q105 1 Option How many people in your household smoke or use tobacco products? (F Q105 Q105 1 ONE Q105 3 3 OR MORE | MES, 98=DK, \5<8 NEXT NEXT NEXT NEXT |
| Q104 Option TOBACCO USE Option Does \0 smoke or use tobacco products? Q104 Q104 1 YES Q104 2 NO Q104 8 DK Q104 9 NA Q105 1 ONE Q105 1 ONE Q105 3 3 OR MORE | MES, 98=DK, \5<8 NEXT NEXT NEXT NEXT |
| TOBACCO USE Does \0 smoke or use tobacco products? Q104 1 YES Q104 2 NO Q104 8 DK Q104 9 NA Q105 Q105 1 ONE Q105 1 ONE Q105 2 TWO Q105 3 3 OR MORE | NEXT NEXT NEXT NEXT |
| TOBACCO USE Does \0 smoke or use tobacco products? Q104 1 YES Q104 2 NO Q104 8 DK Q104 9 NA Q105 Option How many people in your household smoke or use tobacco products? (F Q105 1 ONE Q105 2 TWO Q105 3 3 OR MORE | NEXT NEXT NEXT NEXT |
| Does \0 smoke or use tobacco products? Q104 1 YES Q104 2 NO Q104 8 DK Q104 9 NA Q105 Option How many people in your household smoke or use tobacco products? (F Q105 1 ONE Q105 2 TWO Q105 3 3 OR MORE | NEXT NEXT NEXT |
| Q104 1 YES Q104 2 NO Q104 8 DK Q104 9 NA Q105 0ption | NEXT NEXT NEXT |
| Q104 2 NO Q104 8 DK Q104 9 NA Q105 Option How many people in your household smoke or use tobacco products? (F Q105 1 Q105 2 Q105 3 Q105 3 | NEXT NEXT NEXT |
| Q104 8 DK Q104 9 NA Q105 Option How many people in your household smoke or use tobacco products? (F Q105 1 ONE Q105 2 TWO Q105 3 3 OR MORE | NEXT NEXT |
| Q1049NAQ105OptionHow many people in your household smoke or use tobacco products? (FQ1051Q1052TWOQ105333 OR MORE | NEXT |
| Q105 Option How many people in your household smoke or use tobacco products? (F Q105 1 ONE Q105 2 TWO Q105 3 3 OR MORE | |
| How many people in your household smoke or use tobacco products? (F Q105 1 ONE Q105 2 TWO Q105 3 3 OR MORE | PROBE: "Even if they go outside to smoke, please count the |
| Q105 1 ONE Q105 2 TWO Q105 3 3 OR MORE | PROBE: "Even if they go outside to smoke, please count the |
| Q105 2 TWO Q105 3 3 OR MORE | |
| Q105 2 TWO Q105 3 3 OR MORE | Q111 |
| | Q111 |
| Q105 4 NONE | Q111 |
| a loo | Q111 |
| Q105 5 SOMEBODY SMOKES, UNKNC | WN # Q111 |
| Q105 8 DK | Q111 |
| Q105 9 NA | Q111 |
| Q106 Option | |
| TRANSPORTATION | |
| MaineCare helps with transportation for your child to get to doctors" offic transportation agency in your area to get help with transportation for \0? AGENCIES FROM THAT COUNTY IF NECESSARY.) | |
| Q106 1 YES | NEXT |
| Q106 2 NO | Q111 |
| Q106 8 DK | Q111 |
| Q106 9 NA | Q111 |

Q107

| In the last 6 months, when you called the transportation agency to get help with transportation, how often did you get it? | | | | |
|--|-------------|------|--|--|
| Q107 | 1 Never | Q111 | | |
| Q107 | 2 Sometimes | NEXT | | |
| Q107 | 3 Usually | NEXT | | |
| Q107 | 4 Always | NEXT | | |
| Q107 | 8 DK | NEXT | | |
| Q107 | 9 NA | NEXT | | |
| | | | | |

Q108

Option

In the last 6 months, how often did the help with transportation for your child meet your needs?

| Would | you | say | | |
|-------|-----|-----|--|--|
| | , | ۰~, | | |

| Q108 | 1 | Never | NEXT |
|------|---|-----------|------|
| Q108 | 2 | Sometimes | NEXT |
| Q108 | 3 | Usually | NEXT |
| Q108 | 4 | Always | NEXT |
| Q108 | 8 | DK | NEXT |
| Q108 | 9 | NA | NEXT |
| | | | |

Q109

Multiple Check Entry

In the last 6 months, what type of help with transportation did you receive? Was it . . .

| Q109 | 1 A voucher for a bus or taxi | NEXT |
|------|---|------|
| Q109 | 2 Payments for mileage | NEXT |
| Q109 | 3 Ride from a volunteer driver | NEXT |
| Q109 | 4 Ride in an agency van | NEXT |
| Q109 | 5 OTHER TYPE | NEXT |
| Q109 | 6 other type of transportation assistance | NEXT |
| Q109 | 8 DK | NEXT |
| Q109 | 9 NA | NEXT |
| | | |

Q110

Option

How satisfied were you with the service you received from THE TRANSPORTATION AGENCY? Were you

| Q110 | 1 Very satisfied | NEXT |
|------|-------------------------|------|
| Q110 | 2 Somewhat satisfied | NEXT |
| Q110 | 3 Somewhat dissatisfied | NEXT |
| Q110 | 4 Very dissatisfied | NEXT |
| Q110 | 8 DK | NEXT |
| Q110 | 9 NA | NEXT |
| | | |

Q111

The next few questions are about you.

| What is your age? | | | |
|-------------------|------|-------------|------|
| Q111 | 99 N | ١A | NEXT |
| Q111 | 1 L | Jnder 18 | NEXT |
| Q111 | 2 1 | 8 to 24 | NEXT |
| Q111 | 3 2 | 25 to 34 | NEXT |
| Q111 | 4 3 | 35 to 44 | NEXT |
| Q111 | 54 | l5 to 54 | NEXT |
| Q111 | 65 | 55 to 64 | NEXT |
| Q111 | 76 | 65 to 74 | NEXT |
| Q111 | 8 7 | 75 or older | NEXT |
| Q111 | 98 E | Ж | NEXT |
| | | | |

Q112

Option

MALE OR FEMALE

| Q112 | 1 MALE | NEXT |
|------|----------|------|
| Q112 | 2 FEMALE | NEXT |
| Q112 | 8 DK | NEXT |
| Q112 | 9 NA | NEXT |
| | | |

Q113

Option

What is the highest grade or level of school that you have completed so far?

| Q113 | 5 4-year college graduate | NEXT |
|------|--|------|
| Q113 | 6 More than 4-year college degree | NEXT |
| Q113 | 8 DK | NEXT |
| Q113 | 9 NA | NEXT |
| Q113 | 1 8th grade or less | NEXT |
| Q113 | 2 Some high school, but did not graduate | NEXT |
| Q113 | 3 High school graduate or GED | NEXT |
| Q113 | 4 Some college or 2-year degree | NEXT |
| | | |

Option

| | \0? | |
|--|---|---|
| Q114 | 1 PARENT/ STEP PARENT | Q116 |
| Q114 | 2 GRANDPARENT | Q116 |
| Q114 | 3 AUNT OR UNCLE | Q116 |
| Q114 | 4 OLDER SIBLING | Q116 |
| Q114 | 5 OTHER RELATIVE | Q116 |
| Q114 | 6 LEGAL GUARDIAN | Q116 |
| Q114 | 7 FOSTER PARENT | Q116 |
| Q114 | 8 OTHER | NEXT |
| Q114 | 9 PARTNER/ BOYFRIEND/ GIRLFRIEND OF PARENT | Q116 |
| Q114 | 98 DK | Q116 |
| Q114 | 99 NA | Q116 |
| Q115 | Text Entry | |
| OTHER RELATIONSH | IP | |
| Q115 | 0 OTHER RELATIONSHIP | NEXT |
| Q116 | Option | |
| ACCESS TO EMPLOY | ER SPONSORED INSURANCE | |
| | | |
| NECESSARY, EXPLA working, the adult who | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who o owns or rents your home.") | works and earns the most each week, or if no one is |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your | works and earns the most each week, or if no one is |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA Q116 | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your 1 I AM/ SELF (THE RESPONDENT) | works and earns the most each week, or if no one is ") Q118 |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA Q116 Q116 | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your | works and earns the most each week, or if no one is |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA Q116 Q116 Q116 | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your 1 I AM/ SELF (THE RESPONDENT) 2 MY SPOUSE 3 MY UNMARRIED PARTNER | works and earns the most each week, or if no one is ") Q118 Q118 |
| NECESSARY, EXPLA working, the adult who | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your 1 I AM/ SELF (THE RESPONDENT) 2 MY SPOUSE 3 MY UNMARRIED PARTNER (BOYFRIEND/GIRLFRIEND) | works and earns the most each week, or if no one is ") Q118 Q118 Q118 Q118 |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA Q116 Q116 Q116 Q116 | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your 1 I AM/ SELF (THE RESPONDENT) 2 MY SPOUSE 3 MY UNMARRIED PARTNER (BOYFRIEND/GIRLFRIEND) 4 MY CHILD (R IS MWE'S PARENT) | works and earns the most each week, or if no one is ") Q118 Q118 Q118 Q118 Q118 |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA Q116 Q116 Q116 Q116 Q116 | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your 1 I AM/ SELF (THE RESPONDENT) 2 MY SPOUSE 3 MY UNMARRIED PARTNER (BOYFRIEND/GIRLFRIEND) 4 MY CHILD (R IS MWE"S PARENT) 5 MY PARENT (R IS MWE"S CHILD) | works and earns the most each week, or if no one is ") Q118 Q118 Q118 Q118 Q118 Q118 Q118 |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA Q116 Q116 Q116 Q116 Q116 Q116 Q116 | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your 1 I AM/ SELF (THE RESPONDENT) 2 MY SPOUSE 3 MY UNMARRIED PARTNER (BOYFRIEND/GIRLFRIEND) 4 MY CHILD (R IS MWE"S PARENT) 5 MY PARENT (R IS MWE"S CHILD) 6 MY OTHER RELATIVE | works and earns the most each week, or if no one is ") Q118 Q118 Q118 Q118 Q118 Q118 NEXT |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA Q116 Q116 Q116 Q116 Q116 Q116 Q116 Q11 | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your 1 I AM/ SELF (THE RESPONDENT) 2 MY SPOUSE 3 MY UNMARRIED PARTNER (BOYFRIEND/GIRLFRIEND) 4 MY CHILD (R IS MWE"S PARENT) 5 MY PARENT (R IS MWE"S CHILD) 6 MY OTHER RELATIVE 7 MY ROOMMATE | works and earns the most each week, or if no one is ") Q118 Q118 Q118 Q118 Q118 NEXT Q118 |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA Q116 Q116 Q116 Q116 Q116 Q116 Q116 Q11 | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your 1 I AM/ SELF (THE RESPONDENT) 2 MY SPOUSE 3 MY UNMARRIED PARTNER (BOYFRIEND/GIRLFRIEND) 4 MY CHILD (R IS MWE"S PARENT) 5 MY PARENT (R IS MWE"S CHILD) 6 MY OTHER RELATIVE 7 MY ROOMMATE 8 OTHER | works and earns the most each week, or if no one is ") Q118 Q118 Q118 Q118 Q118 NEXT Q118 NEXT |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA Q116 Q116 Q116 Q116 Q116 Q116 Q116 Q11 | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your 1 I AM/ SELF (THE RESPONDENT) 2 MY SPOUSE 3 MY UNMARRIED PARTNER (BOYFRIEND/GIRLFRIEND) 4 MY CHILD (R IS MWE"S PARENT) 5 MY PARENT (R IS MWE"S CHILD) 6 MY OTHER RELATIVE 7 MY ROOMMATE 8 OTHER 10 DK | works and earns the most each week, or if no one is ") Q118 Q118 Q118 Q118 Q118 NEXT Q118 NEXT Q118 |
| NECESSARY, EXPLA working, the adult who (PROBE IF NECESSA Q116 Q116 Q116 Q116 Q116 Q116 Q116 Q11 | are about the main wage earner in your household. Who is the IN "The main wage earner is the adult living in your home who owns or rents your home.") RY: "How are you related to that person? So he/she's your 1 I AM/ SELF (THE RESPONDENT) 2 MY SPOUSE 3 MY UNMARRIED PARTNER (BOYFRIEND/GIRLFRIEND) 4 MY CHILD (R IS MWE"S PARENT) 5 MY PARENT (R IS MWE"S CHILD) 6 MY OTHER RELATIVE 7 MY ROOMMATE 8 OTHER 10 DK 11 NA | works and earns the most each week, or if no one is ") Q118 Q118 Q118 Q118 Q118 NEXT Q118 NEXT Q118 |

Option

| {Q116=1}{Are you enrolled | I in MaineCare?}{Is he/she enrolled in Ma | aineCare?} |
|---------------------------|---|------------|
| Q118 | 1 YES | NEXT |
| Q118 | 2 NO | NEXT |
| Q118 | 8 DK | NEXT |
| Q118 | 9 NA | NEXT |

Q119

Option

{Q116=1}{Which of the following best describes your current work status?}{Which of the following best describes the work status of the main wage earner in your household?}

| Q119 | 5 Self-employed | NEXT |
|--------|------------------------------------|------|
| Q119 | 1 Works full-time | NEXT |
| Q119 | 2 Works 1 part-time job | NEXT |
| Q119 | 3 Works more than 1 part-time job | NEXT |
| Q119 | 4 Works seasonally | NEXT |
| Q119 | 6 Disabled, not working | Q128 |
| Q119 | 7 Retired, not working | Q128 |
| Q119 | 8 Unemployed, looking for work, or | Q128 |
| Q119 | 9 Not working | Q128 |
| Q119 | 10 DK | Q128 |
| Q119 · | 11 NA | Q128 |
| | | |

Q120

Option

{Q116=1}{Approximately how many employees are in the company or organization where you work? (IWER NOTE: IF MORE THAN ONE JOB, COUNT THE ONE WITH THE MOST HOURS.)}{Approximately how many employees are in the company or organization where he/she works? (IWER NOTE: IF MORE THAN ONE JOB, COUNT THE ONE WITH THE MOST HOURS.)}

| Q120 | 1 FEWER THAN 25 | NEXT |
|------|--------------------------|------|
| Q120 | 2 25 TO 50 EMPLOYEES | NEXT |
| Q120 | 3 MORE THAN 50 EMPLOYEES | NEXT |
| Q120 | 8 DK | NEXT |
| Q120 | 9 NA | NEXT |
| | | |

Q121

Option

Does the company or organization currently offer health insurance to any of its employees?

| Q121 | 1 YES | NEXT |
|------|-------|------|
| Q121 | 2 NO | Q128 |
| Q121 | 8 DK | Q128 |
| Q121 | 9 NA | Q128 |
| | | |

| Q122 | Option | |
|--|---|--|
| {Q116=1}{Are you eligible to rec | eive that health insurance?}{Is he/she eligible to rece | eive that health insurance?} |
| Q122 | 1 YES | NEXT |
| Q122 | 2 NO | Q128 |
| Q122 | 8 DK | Q128 |
| Q122 | 9 NA | Q128 |
| Q123 | Option | |
| {Q116=1}{Are you enrolled in the program?} | e employer's health insurance program?}{Is he/she e | enrolled in the employer's health insurance |
| Q123 | 8 DK | Q125 |
| Q123 | 9 NA | Q125 |
| Q123 | 1 YES | Q125 |
| Q123 | 2 NO | NEXT |
| Q124 | Multiple Check Entry | |
| you're not enrolled because (| ossible reasons why you may not be enrolled in the IWER: READ OPTIONS, CHECK ALL THAT APPLY e insurance offered by that employer. Is one reason PPLY)} | /)}{Now I'll read a list of possible reasons why |
| Q124 | 5 other | NEXT |
| Q124 | 1 It is too expensive | NEXT |
| Q124 | 2 The coverage is too limited | NEXT |
| Q124 | 3 You have other coverage (through spouse, military or other source), or | NEXT |
| Q124 | 4 SOME OTHER REASON(specify) | NEXT |
| Q124 | 8 DK | NEXT |
| Q124 | 9 NA | NEXT |
| Q125 | Option | |
| Does the employer offer an insu | rance plan that COULD cover \0? | |
| Q125 | 8 DK | Q128 |
| | | |
| Q125 | 9 NA | Q128 |
| Q125 Q125 | 9 NA 1 YES | Q128 NEXT |

Q126

Is \0 enrolled in that insurance?

| Q126 | 1 YE | S | Q128 |
|------|------|---|------|
| Q126 | 2 NO |) | NEXT |
| Q126 | 8 DK | K | Q128 |
| Q126 | 9 NA | A | Q128 |
| | | | |

Q127

Multiple Check Entry

Now I'll read a list of possible reasons why 0 may not be enrolled in the insurance offered by that employer. Is it because . . . (IWER: READ OPTIONS. THEN PROBE ONCE WITH "Anything else?")

| Q127 10 | NA | NEXT |
|---------|--|------|
| Q127 1 | It is too expensive | NEXT |
| Q127 2 | The coverage is too limited | NEXT |
| Q127 3 | MaineCare offers better coverage | NEXT |
| Q127 4 | MaineCare is less expensive | NEXT |
| Q127 5 | You have other coverage (through spouse, military or other source), or | NEXT |
| Q127 6 | SOME OTHER REASON (specify) | NEXT |
| Q127 8 | other | NEXT |
| Q127 9 | DK | NEXT |

Q128

Multiple Check Entry

{Q116=1}{Finally, I'm going to read a list of different types of health insurance. Please tell me which, if any, you have. (IWER: READ OPTIONS AND CHECK FIRST RESPONSE. THEN PROBE ONCE WITH "Anything else?")}{Finally, I'm going to read a list of different types of health insurance. Please tell me which, if any, the main wage earner has. (IWER: READ OPTIONS AND CHECK FIRST RESPONSE. THEN PROBE ONCE WITH "Anything else?")}

| Q128 | 1 | Mainecare | NEXT |
|------|----|--|--------------|
| Q128 | 2 | Medicare | NEXT |
| Q128 | 3 | Health insurance through main wage earner's work or union | NEXT |
| Q128 | 4 | Dirigo Choice (CARD FROM DIRIGO CHOICE/HARVARD PILGF | NEXT RIM) |
| Q128 | 5 | Health insurance through someone else's work union | or NEXT |
| Q128 | 6 | Health insurance bought directly from an insurance company | NEXT |
| Q128 | 7 | Health insurance through the military (TriCare CHAMPUS, Veteran's Svcs) | NEXT |
| Q128 | 8 | SOME OTHER health insurance, or | NEXT |
| Q128 | 9 | other | NEXT |
| Q128 | 10 | No health insurance | NEXT |
| Q128 | 11 | DK/NA | NEXT |
| Q128 | 12 | NA | NEXT |
| | | | |

| Q129 Q19=9 | Option | &Q19=1 OR Q19=4 OR Q19=6 OR Q19=8 OR |
|-------------------------------|---|---|
| | ou can call Member Services at 1-800-97 | If you have access to a computer, you can go to 7-6740. |
| Q129 | 1 ALWAYS CHECK "1" HERE | NEXT |
| Q130 | Option | |
| DISPOSITION | | |
| Those are all the questions v | e have. Thank vou verv much for vour tin | ne. [INTERVIEWER: ALWAYS CHECK "1" HERE] |
| Q130 | 1 ALWAYS CHECK "1" HERE | NEXT |
| Q131 | Option | |
| DISPOSITION | | |
| RECORD FINAL DISPOSTIO | DN HERE | |
| Q131 | 2 NEVER ENROLLED-PARENT NEVER ENROLLED, SURVEY | |
| Q131 | 3 MOVED OUT OF STATE, SUF | RVEY ENDS Q133 |
| Q131 | 4 LANGUAGE-NOBODY SPEAF WELL ENOUGH | S ENGLISH Q133 |
| Q131 | 5 DON"T KNOW IF ENROLLED | NOW Q133 |
| Q131 | 6 INEL-DECEASED, ALREADY | DID IT, ETC. Q133 |
| Q131 | 7 WRONG NUMBER | Q133 |
| Q131 | 8 NIS | Q133 |
| Q131 | 9 REFUSED | Q133 |
| Q131 | 10 ALL CALLS MADE | Q133 |
| Q131 | 11 STILL IN PROCESS | Q133 |
| Q131 | 12 OTHER | NEXT |
| Q131 | 13 DISENROLLED | Q133 |
| Q131 | 14 NO PHONE | Q133 |
| Q131 | 15 INEL - DHHS CUSTODY | Q133 |
| Q131 | 16 PARTIAL | Q133 |
| Q131 | 1 FULL COMPLETE, ALL QS AN EXPECTED | ISWERED AS Q133 |
| Q132 | Text Entry | |
| OTHER DISPOSITION | | |
| Q132 | 0 DISPOSITION | NEXT |
| Q133 | Option | |
| Was this on a | | |
| Q133 | 2 LANDLINE | NEXT |
| Q133 | 9 NA | NEXT |
| Q133 | 1 CELL PHONE | NEXT |
| Q134 | Text Entry | |
| INTERVIEWER: PLEASE RE | CORD NUMBER OF ATTEMPTS MADE | TO THIS NUMBER |
| Q134 | 0 TEXT | NEXT |

Appendix C: Survey Weights and Estimation Procedures

Constructing Weights. The purposes of survey weights are to remove bias from the sample and to allow for generalization of the findings to the whole population rather than just to those who completed interviews. Weights adjust for differences in the likelihood that a member of the target population is selected for an interview (design effects) and differences between respondents and non-respondents (nonresponse bias).

We constructed weights for the analysis of the 2012 survey using standard procedures, outlined in Table C-1. The first step is to compute the probability that a child within each stratum of the population was selected as a target child for an interview (column C). There were a total of 8 strata defined for the 2012 survey based on MaineCare eligibility category (Expansion or Medicaid versus CHP/Cubcare), presence of a chronic condition diagnosis in the MaineCare claims data, and number of children enrolled in MaineCare who live in the household (one versus multiple). The design weight, which adjusts for differences in the probability of selection, is computed as the inverse (column D). Because the CHP/Cubcare eligibility and children with a chronic condition diagnosis categories were oversampled in the sampling process – meaning that children enrolled in CHP/Cubcare and those with a chronic condition diagnosis had a higher probability of selection--the design weights for strata that include these categories are smaller.

Next, we adjusted for differences in non-response using a method suggested by Little and Vartivarian (2003).²⁶ We ran a logistic regression model predicting the likelihood that a given sample member completed an interview using age, gender, minority status and region of residence as predictors and controlling for eligibility category, chronic condition status, and number of children in the household. The nonresponse weight was computed as the inverse of the probability of response for each child generated from these regression models. Column E lists the sum of the product of the design and nonresponse weights.

The final step was to compute a poststratification weight, designed to rebalance the response data to reflect the distribution of the population. Because we know the number of children in each stratum in the original population (listed in column A), we do not need to rely on an external source of population data to compute the poststratification weight. We simply divided the population size (column A) by the combined non-response and design weight results in column E. The final weight, incorporating all of the previous adjustments, is the product of the design, nonresponse, and poststratification weights (column G). The average value of the final weight was 110.9, ranging from 12 to 465.

Estimation Procedures. Unless otherwise specified in the report, all results presented are based on weighted data, correcting for the stratified random sampling design used in the study. All statistical tests were calculated using SAS version 9.2 with survey procedures that use the Taylor series linearization approach to account for the sample design and yield valid standard errors for the weighted data.

²⁶ Little R, Vartivarian S. On weighting the rates in non-response weights. *Statistics in Medicine*.2003;22:1589-1599.

Table C-1. 2012 Survey Weight Construction

| Eligibility Category | Chronic Condition* | Children in HH | Population of Children in Stratum (A) | Number in Sample (B) | pr(being sampled) (C) = B/A | Design Weight (D) = 1/C | Sum of Design x Non-response Weights (E) | Poststratification Weight (F)= A/E | Sum of Final Weights (G) (=A) |
|--------------------------|-----------------------|-------------------|--|----------------------------|-----------------------------------|-------------------------------|---|--|-------------------------------------|
| Expansion or Medicaid | No CC | One | 15,409 | 109 | 0.007 | 141.37 | 19,094.2 | 0.807 | 15,409.0 |
| Expansion or Medicaid | No CC | Multiple | 38,049 | 277 | 0.007 | 137.36 | 37,846.7 | 1.005 | 38,049.0 |
| Expansion or Medicaid | CC diagnosis | One | 20,053 | 428 | 0.021 | 46.85 | 19,810.8 | 1.012 | 20,053.0 |
| Expansion or Medicaid | CC diagnosis | Multiple | 34,747 | 837 | 0.024 | 41.51 | 34,170.4 | 1.017 | 34,747.0 |
| CHP/Cubcare | No CC | One | 957 | 104 | 0.109 | 9.20 | 745.0 | 1.285 | 957.0 |
| CHP/Cubcare | No CC | Multiple | 2,252 | 295 | 0.131 | 7.63 | 2,239.3 | 1.006 | 2,252.0 |
| CHP/Cubcare | CC diagnosis | One | 1,032 | 120 | 0.116 | 8.60 | 1,037.8 | 0.994 | 1,032.0 |
| CHP/Cubcare | CC diagnosis | Multiple | 1,648 | 226 | 0.137 | 7.29 | 1,778.4 | 0.927 | 1,648.0 |
| TOTAL | | | 114,147 | 2,396 | | | 116,722 | | 114,147 |

Note: Non-response weights were estimated using logistic regression models on sample members predicting response

based on age, gender, minority status, and region of residence, and controlling for CSHCN status, household density and eligibility.

The non-response weight is equal to the inverse of the predicted probability of response for a given set of characteristics.

*Presence of chronic condition determined based on diagnosis codes in MaineCare claims.

Final Weight (FINWGT) = Design Weight x Non-response Weight x Poststratification Weight